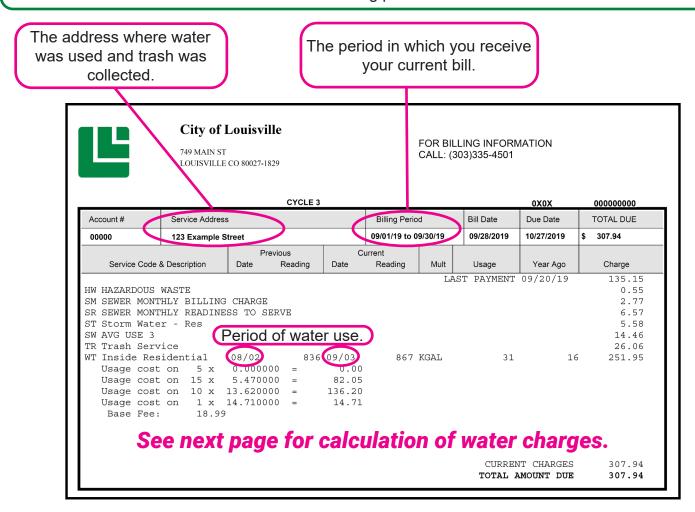
Your City of Louisville Residential Utility Bill A quick guide to understanding monthly charges

The 'Billing Period' is **not** the period when water was used or trash was collected. Check the 'Previous' and 'Current' date columns for the period of water use. Trash is billed a month in arrears of the start of the billing period.



Fees

The City Council adopts a fee schedule annually, which typically comes into effect with the June bill.

HW Hazardous Waste - Flat monthly fee for each residence.

SM Sewer Monthly Billing Charge - Flat monthly fee for each residence.

SR Sewer Monthly Readiness To Serve - Flat monthly fee for each residence.

ST Storm Water - Res - Flat monthly fee for single family residences. Rates may vary for multi-family accounts.

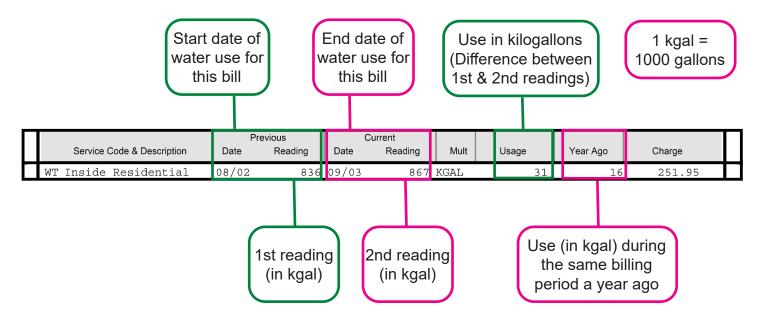
SW Avg Use - Sewer Winter Average Use is a monthly fee determined by multiplying a flat fee by the average winter water use (December through February).

TR Trash Service – Flat monthly fee determined by size of trash cart. Compost and recycling are included in this charge. You may upgrade your compost and recycling cart size for no additional charge. The Trash Service is billed one month in arrears.

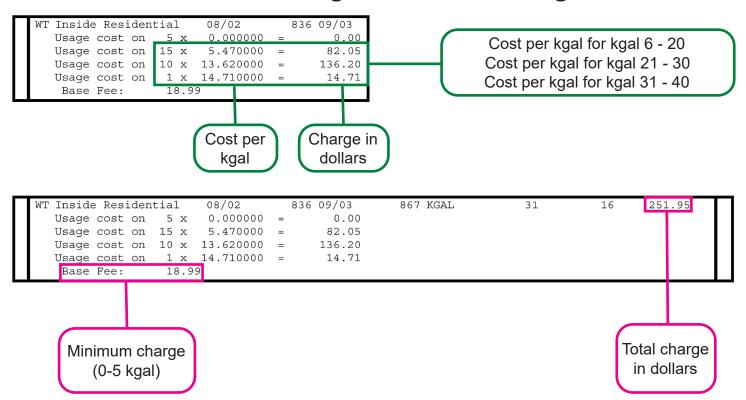
WT inside residential – Monthly fee that varies depending on use between meter readings (see next page). 'Inside' refers to being inside the Louisville city limits.

Calculating water use

The charges for water are based on use (inside and outside). The City takes two meter readings per cycle to calculate your water use and charges.



Calculating water use charges



If you have any questions about your bill, please contact the City of Louisville's Finance Team by email **customerservice@LouisvilleCO.gov** or phone **(303) 335-4501**.

To change your trash, compost, or recycling cart size, please contact Republic Customer Service on $(303)\ 286-5400\ (Monday-Friday\ 8\ am-5\ pm)$ or visit LouisvilleCO.gov/Republic and complete the website contact form.

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