



# City of Louisville, CO

## 2024 Community Survey

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### *Open-Participation Survey*

Report of Results

July 2024

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## About the Open Participation Online Survey

As part the 2024 Louisville Community Survey, the City of Louisville conducted a mailed survey of 3,500 residents. Surveys were mailed to randomly selected households on April 22, 2024 and data were collected through June 10, 2024 (see the report, *2024 Louisville Community Survey Report of Results*). The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the data collection period was underway, the City made available a web-based survey to its residents through a link on the City’s website. Visitors to the site were able to complete the survey beginning May 20, 2024 and 247 surveys were received. This report contains the results of this opt-in web-based survey. These data were not collected through a random sample and it is unknown who in the community was aware of link on the City’s website; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were weighted to match the demographic characteristics of the 2020 Census and 2021 American Community Survey estimates for adults in the City of Louisville.

The results of the weighting scheme for the opt-in survey are presented in the following table.

**Table 1: Louisville, CO 2024 Weighting Table**

Characteristic	Population Norm <sup>1</sup>	Unweighted Data	Weighted Data
<b><i>Housing</i></b>			
Rent	30%	7%	22%
Own	70%	93%	78%
Detached <sup>2</sup>	68%	92%	75%
Attached <sup>2</sup>	32%	8%	25%
<b><i>Gender and Age</i></b>			
Female	50%	64%	51%
Male	50%	36%	49%
Age 18-34	24%	5%	19%
Age 35-54	36%	39%	39%
Age 55 and over	39%	55%	43%
Female 18-34	11%	3%	9%
Female 35-54	18%	24%	19%
Female 55 and over	21%	36%	23%
Male 18-34	14%	2%	10%
Male 35-54	18%	14%	20%
Male 55 and over	18%	20%	20%
<b><i>Council Ward<sup>3</sup></i></b>			
Ward 1	39%	26%	38%
Ward 2	29%	38%	28%
Ward 3	32%	35%	33%

<sup>1</sup> 2020 Census

<sup>2</sup> American Community Survey 2021 5-year estimates

<sup>3</sup> Proportion of addresses in USPS list

## Complete Set of Frequencies

The following pages contain a complete set of responses to each question on the survey. For questions that included a “don’t know” response option, two tables for that question are provided: the first that excludes the “don’t know” responses, and the second that includes those responses. The percent of respondents giving a particular response is shown followed by the number of respondents (denoted with “N=”).

**Table 2: Question 1 (excluding don't know)**

Please rate each of the following aspects of quality of life in Louisville:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Louisville as a place to live	51%	N=115	42%	N=95	6%	N=13	1%	N=2	100%	N=225
Louisville as a place to raise children	64%	N=120	31%	N=59	4%	N=8	1%	N=2	100%	N=189
Louisville as a place to retire	36%	N=59	41%	N=67	11%	N=18	12%	N=19	100%	N=163
Louisville as a place to work	20%	N=28	46%	N=65	18%	N=26	16%	N=22	100%	N=142
The overall quality of life in Louisville	44%	N=98	47%	N=105	7%	N=15	2%	N=4	100%	N=222

**Table 3: Question 1 (including don't know)**

Please rate each of the following aspects of quality of life in Louisville:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Louisville as a place to live	51%	N=115	42%	N=95	6%	N=13	1%	N=2	0%	N=0	100%	N=225
Louisville as a place to raise children	54%	N=120	26%	N=59	3%	N=8	1%	N=2	15%	N=34	100%	N=222
Louisville as a place to retire	27%	N=59	30%	N=67	8%	N=18	9%	N=19	26%	N=57	100%	N=220
Louisville as a place to work	13%	N=28	29%	N=65	12%	N=26	10%	N=22	36%	N=80	100%	N=222
The overall quality of life in Louisville	44%	N=98	47%	N=105	7%	N=15	2%	N=4	0%	N=0	100%	N=222

**Table 4: Question 2 (excluding don't know)**

Please rate Louisville as a community on each of the items listed below:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Openness and acceptance of the community towards people of diverse backgrounds	31%	N=60	44%	N=87	19%	N=38	6%	N=11	100%	N=196
Overall appearance of Louisville	33%	N=72	47%	N=104	17%	N=37	3%	N=7	100%	N=220

Please rate Louisville as a community on each of the items listed below:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Opportunities to attend cultural activities	26%	N=54	46%	N=96	21%	N=45	7%	N=15	100%	N=209
Shopping opportunities	6%	N=14	26%	N=56	46%	N=99	22%	N=47	100%	N=215
Opportunities to participate in special events and community activities	33%	N=71	49%	N=106	18%	N=39	0%	N=0	100%	N=216
Opportunities to participate in community matters	27%	N=56	51%	N=106	16%	N=33	7%	N=14	100%	N=209
Recreational opportunities	48%	N=104	46%	N=100	5%	N=11	1%	N=3	100%	N=217
Employment opportunities	8%	N=12	27%	N=37	38%	N=52	27%	N=37	100%	N=138
Variety of housing options	8%	N=16	24%	N=49	36%	N=73	32%	N=65	100%	N=202
Availability of affordable quality housing	4%	N=7	14%	N=26	24%	N=45	59%	N=110	100%	N=187
Preservation of the historic character of old town	28%	N=61	51%	N=112	16%	N=36	5%	N=10	100%	N=219
Quality of overall natural environment in Louisville	43%	N=95	47%	N=103	7%	N=15	3%	N=7	100%	N=220
Overall economic health of Louisville	16%	N=33	38%	N=76	34%	N=69	11%	N=23	100%	N=201

**Table 5: Question 2 (including don't know)**

Please rate Louisville as a community on each of the items listed below:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Openness and acceptance of the community towards people of diverse backgrounds	27%	N=60	39%	N=87	17%	N=38	5%	N=11	12%	N=28	100%	N=224
Overall appearance of Louisville	33%	N=72	47%	N=104	17%	N=37	3%	N=7	0%	N=0	100%	N=220
Opportunities to attend cultural activities	24%	N=54	43%	N=96	20%	N=45	7%	N=15	6%	N=13	100%	N=222
Shopping opportunities	6%	N=14	25%	N=56	45%	N=99	21%	N=47	3%	N=6	100%	N=221
Opportunities to participate in special events and community activities	33%	N=71	48%	N=106	18%	N=39	0%	N=0	1%	N=3	100%	N=219
Opportunities to participate in community matters	25%	N=56	48%	N=106	15%	N=33	6%	N=14	5%	N=11	100%	N=220
Recreational opportunities	48%	N=104	46%	N=100	5%	N=11	1%	N=3	0%	N=1	100%	N=218
Employment opportunities	5%	N=12	17%	N=37	24%	N=52	17%	N=37	38%	N=83	100%	N=221
Variety of housing options	7%	N=16	22%	N=49	33%	N=73	30%	N=65	8%	N=17	100%	N=219

Please rate Louisville as a community on each of the items listed below:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Availability of affordable quality housing	3%	N=7	12%	N=26	20%	N=45	50%	N=110	16%	N=35	100%	N=221
Preservation of the historic character of old town	28%	N=61	51%	N=112	16%	N=36	4%	N=10	1%	N=2	100%	N=222
Quality of overall natural environment in Louisville	43%	N=95	47%	N=103	7%	N=15	3%	N=7	0%	N=0	100%	N=220
Overall economic health of Louisville	15%	N=33	34%	N=76	31%	N=69	10%	N=23	10%	N=21	100%	N=222

**Table 6: Question 3 (excluding don't know)**

Please rate how safe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
From violent crime (e.g., personal assault, sexual assault, robbery, hate crimes)	75%	N=166	21%	N=46	3%	N=6	1%	N=3	0%	N=1	100%	N=221
From property crimes (e.g., burglary, theft, vandalism, arson)	37%	N=83	44%	N=100	11%	N=25	6%	N=14	1%	N=3	100%	N=225
In your neighborhood	66%	N=147	25%	N=56	6%	N=12	2%	N=6	1%	N=2	100%	N=224
In Louisville's downtown area	68%	N=148	24%	N=52	5%	N=10	4%	N=9	0%	N=0	100%	N=218
In Louisville's parks and open spaces	62%	N=135	31%	N=69	6%	N=13	1%	N=2	0%	N=1	100%	N=219

**Table 7: Question 3 (including don't know)**

Please rate how safe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N	%	N
From violent crime (e.g., personal assault, sexual assault, robbery, hate crimes)	75%	N=166	21%	N=46	3%	N=6	1%	N=3	0%	N=1	0%	N=0	100%	N=221
From property crimes (e.g., burglary, theft, vandalism, arson)	37%	N=83	44%	N=100	11%	N=25	6%	N=14	1%	N=3	0%	N=0	100%	N=225
In your neighborhood	66%	N=147	25%	N=56	6%	N=12	2%	N=6	1%	N=2	0%	N=0	100%	N=224
In Louisville's downtown area	66%	N=148	23%	N=52	4%	N=10	4%	N=9	0%	N=0	2%	N=5	100%	N=223
In Louisville's parks and open spaces	61%	N=135	31%	N=69	6%	N=13	1%	N=2	0%	N=1	2%	N=4	100%	N=223

**Table 8: Question 4 (excluding don't know)**

Please rate the job you feel the Louisville community does at each of the following.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	32%	N=66	47%	N=95	14%	N=29	7%	N=14	100%	N=204
Attracting people from diverse backgrounds	20%	N=35	24%	N=42	32%	N=56	24%	N=41	100%	N=175
Valuing/respecting residents from diverse backgrounds	26%	N=46	43%	N=75	18%	N=32	13%	N=22	100%	N=174
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	18%	N=30	37%	N=61	25%	N=41	20%	N=33	100%	N=165

**Table 9: Question 4 (including don't know)**

Please rate the job you feel the Louisville community does at each of the following.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Making all residents feel welcome	29%	N=66	43%	N=95	13%	N=29	6%	N=14	9%	N=19	100%	N=224
Attracting people from diverse backgrounds	16%	N=35	19%	N=42	25%	N=56	19%	N=41	22%	N=48	100%	N=223
Valuing/respecting residents from diverse backgrounds	21%	N=46	34%	N=75	14%	N=32	10%	N=22	20%	N=45	100%	N=219
Taking care of vulnerable residents (elderly, disabled, homeless, etc.)	14%	N=30	27%	N=61	19%	N=41	15%	N=33	26%	N=57	100%	N=222

**Table 10: Question 5 (excluding don't know)**

Please rate the following areas of the City of Louisville Administration:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
City response to citizen complaints or concerns	15%	N=25	34%	N=57	28%	N=46	24%	N=40	100%	N=168
Information about City Council, Planning Commission & other official City meetings	22%	N=46	47%	N=101	20%	N=42	12%	N=25	100%	N=215
Information about City's strategic plan and budget	19%	N=37	43%	N=86	22%	N=44	16%	N=32	100%	N=200
Programming on Louisville cable TV, municipal channel 8	25%	N=13	31%	N=16	28%	N=14	15%	N=8	100%	N=51
Louisville website (www.louisvilleco.gov)	17%	N=36	57%	N=119	19%	N=40	6%	N=13	100%	N=209
Overall customer service (knowledgeable, available, responsive, courteous)	27%	N=49	50%	N=92	11%	N=20	12%	N=22	100%	N=183



Please rate the following areas of the City of Louisville Administration:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall performance of the Louisville City government	19%	N=39	44%	N=91	24%	N=49	13%	N=27	100%	N=206

**Table 11: Question 5 (including don't know)**

Please rate the following areas of the City of Louisville Administration:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
City response to citizen complaints or concerns	11%	N=25	26%	N=57	21%	N=46	18%	N=40	24%	N=54	100%	N=222
Information about City Council, Planning Commission & other official City meetings	21%	N=46	45%	N=101	19%	N=42	11%	N=25	4%	N=8	100%	N=223
Information about City's strategic plan and budget	17%	N=37	39%	N=86	20%	N=44	15%	N=32	10%	N=22	100%	N=222
Programming on Louisville cable TV, municipal channel 8	6%	N=13	7%	N=16	6%	N=14	3%	N=8	77%	N=172	100%	N=222
Louisville website (www.louisvilleco.gov)	16%	N=36	54%	N=119	18%	N=40	6%	N=13	6%	N=13	100%	N=222
Overall customer service (knowledgeable, available, responsive, courteous)	22%	N=49	41%	N=92	9%	N=20	10%	N=22	17%	N=39	100%	N=221
Overall performance of the Louisville City government	18%	N=39	41%	N=91	22%	N=49	12%	N=27	7%	N=15	100%	N=221

**Table 12: Question 6 (excluding don't know)**

Please rate the following areas of the Louisville Police Department and public safety:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Visibility of patrol cars	24%	N=51	49%	N=104	21%	N=44	7%	N=15	100%	N=213
Enforcement of traffic regulations	22%	N=42	39%	N=74	21%	N=40	18%	N=33	100%	N=189
Municipal code enforcement issues (e.g., dogs, noise, weeds, etc.)	23%	N=40	42%	N=72	24%	N=42	11%	N=18	100%	N=171
Communicating regularly with community members (e.g., website, meetings, etc.)	19%	N=33	44%	N=76	29%	N=50	8%	N=13	100%	N=173
Response to emerging community issues (e.g., opioids, mental health, etc.)	23%	N=28	45%	N=55	24%	N=28	8%	N=9	100%	N=121

Please rate the following areas of the Louisville Police Department and public safety:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall customer service (knowledgeable, available, responsive, courteous)	35%	N=61	49%	N=86	10%	N=17	6%	N=11	100%	N=175
Overall performance of the Louisville Police Department	29%	N=60	56%	N=115	11%	N=23	4%	N=8	100%	N=206

**Table 13: Question 6 (including don't know)**

Please rate the following areas of the Louisville Police Department and public safety:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Visibility of patrol cars	23%	N=51	47%	N=104	20%	N=44	7%	N=15	4%	N=10	100%	N=223
Enforcement of traffic regulations	19%	N=42	33%	N=74	18%	N=40	15%	N=33	16%	N=35	100%	N=224
Municipal code enforcement issues (e.g., dogs, noise, weeds, etc.)	18%	N=40	32%	N=72	19%	N=42	8%	N=18	23%	N=51	100%	N=222
Communicating regularly with community members (e.g., website, meetings, etc.)	15%	N=33	34%	N=76	23%	N=50	6%	N=13	22%	N=48	100%	N=221
Response to emerging community issues (e.g., opioids, mental health, etc.)	13%	N=28	25%	N=55	13%	N=28	4%	N=9	45%	N=101	100%	N=222
Overall customer service (knowledgeable, available, responsive, courteous)	28%	N=61	39%	N=86	8%	N=17	5%	N=11	21%	N=46	100%	N=221
Overall performance of the Louisville Police Department	27%	N=60	52%	N=115	10%	N=23	4%	N=8	8%	N=17	100%	N=223

**Table 14: Question 7 (excluding don't know)**

Please rate the following areas of community design and the Louisville Community Development Department:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The public input process on City planning issues	15%	N=28	36%	N=66	26%	N=48	24%	N=44	100%	N=185
Planning review process for new development	16%	N=25	33%	N=53	28%	N=45	24%	N=39	100%	N=162
Building permit process related to the Marshall Fire	16%	N=15	31%	N=29	28%	N=26	24%	N=23	100%	N=94
Building permit process overall	7%	N=8	43%	N=51	26%	N=32	24%	N=29	100%	N=120
Building/construction inspection process	12%	N=15	47%	N=59	21%	N=26	21%	N=26	100%	N=126

Please rate the following areas of community design and the Louisville Community Development Department:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall customer service (knowledgeable, available, responsive, courteous)	18%	N=27	55%	N=80	13%	N=19	13%	N=19	100%	N=145
Overall performance of the Louisville Planning and Building Safety Department	10%	N=14	55%	N=80	18%	N=26	17%	N=24	100%	N=145

**Table 15: Question 7 (including don't know)**

Please rate the following areas of community design and the Louisville Community Development Department:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The public input process on City planning issues	12%	N=28	30%	N=66	21%	N=48	20%	N=44	17%	N=37	100%	N=222
Planning review process for new development	12%	N=25	24%	N=53	21%	N=45	18%	N=39	26%	N=57	100%	N=219
Building permit process related to the Marshall Fire	7%	N=15	13%	N=29	12%	N=26	10%	N=23	58%	N=131	100%	N=225
Building permit process overall	4%	N=8	23%	N=51	14%	N=32	13%	N=29	46%	N=102	100%	N=222
Building/construction inspection process	7%	N=15	27%	N=59	12%	N=26	12%	N=26	43%	N=97	100%	N=223
Overall customer service (knowledgeable, available, responsive, courteous)	12%	N=27	36%	N=80	9%	N=19	9%	N=19	34%	N=75	100%	N=220
Overall performance of the Louisville Planning and Building Safety Department	6%	N=14	36%	N=80	12%	N=26	11%	N=24	35%	N=78	100%	N=223

**Table 16: Question 8 (excluding don't know)**

Please rate the following areas of the Louisville Public Library and Historical Museum and their services:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Louisville Public Library programs (e.g., story time, One Book program, etc.)	63%	N=104	34%	N=57	2%	N=3	1%	N=1	100%	N=167
Services at the Louisville Public Library (e.g., reference desk, check out, etc.)	70%	N=131	27%	N=51	1%	N=1	1%	N=2	100%	N=186
Internet and computer services at the Louisville Public Library	60%	N=87	39%	N=57	0%	N=0	0%	N=0	100%	N=144
Louisville Public Library services online at www.louisville-library.org accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	68%	N=101	30%	N=46	2%	N=2	0%	N=0	100%	N=150

Please rate the following areas of the Louisville Public Library and Historical Museum and their services:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Louisville Public Library materials and collections	49%	N=82	48%	N=81	2%	N=4	1%	N=2	100%	N=168
Louisville Public Library building	68%	N=135	29%	N=58	2%	N=4	0%	N=0	100%	N=198
Overall customer service at the Library (knowledgeable, available, responsive, courteous)	69%	N=128	29%	N=54	1%	N=1	1%	N=2	100%	N=185
Overall performance of the Louisville Public Library	71%	N=135	27%	N=50	2%	N=3	1%	N=2	100%	N=190
Louisville Historical Museum programs (e.g., lectures, walking tours, newsletters, programs)	53%	N=67	42%	N=53	5%	N=6	1%	N=1	100%	N=127
Louisville Historical Museum campus	50%	N=64	47%	N=61	2%	N=3	1%	N=1	100%	N=128
Archival materials (e.g., historic photographs, newspapers, etc.)	53%	N=57	45%	N=48	1%	N=1	1%	N=1	100%	N=107
Overall customer service at the Historical Museum (knowledgeable, available, responsive, courteous)	62%	N=71	36%	N=41	1%	N=1	1%	N=2	100%	N=115
Overall performance of the Louisville Historical Museum	55%	N=67	43%	N=52	0%	N=0	1%	N=1	100%	N=120

**Table 17: Question 8 (including don't know)**

Please rate the following areas of the Louisville Public Library and Historical Museum and their services:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Louisville Public Library programs (e.g., story time, One Book program, etc.)	47%	N=104	26%	N=57	2%	N=3	1%	N=1	25%	N=56	100%	N=222
Services at the Louisville Public Library (e.g., reference desk, check out, etc.)	59%	N=131	23%	N=51	1%	N=1	1%	N=2	16%	N=36	100%	N=222
Internet and computer services at the Louisville Public Library	39%	N=87	26%	N=57	0%	N=0	0%	N=0	35%	N=77	100%	N=221
Louisville Public Library services online at www.louisville-library.org accessed from home or elsewhere (e.g., book holds, access databases, research, etc.)	46%	N=101	21%	N=46	1%	N=2	0%	N=0	31%	N=68	100%	N=218
Louisville Public Library materials and collections	37%	N=82	37%	N=81	2%	N=4	1%	N=2	23%	N=51	100%	N=220
Louisville Public Library building	61%	N=135	26%	N=58	2%	N=4	0%	N=0	10%	N=22	100%	N=220

Please rate the following areas of the Louisville Public Library and Historical Museum and their services:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall customer service at the Library (knowledgeable, available, responsive, courteous)	58%	N=128	25%	N=54	1%	N=1	1%	N=2	16%	N=35	100%	N=219
Overall performance of the Louisville Public Library	61%	N=135	23%	N=50	1%	N=3	1%	N=2	14%	N=30	100%	N=220
Louisville Historical Museum programs (e.g., lectures, walking tours, newsletters, programs)	31%	N=67	24%	N=53	3%	N=6	0%	N=1	42%	N=91	100%	N=219
Louisville Historical Museum campus	29%	N=64	28%	N=61	1%	N=3	0%	N=1	41%	N=91	100%	N=219
Archival materials (e.g., historic photographs, newspapers, etc.)	26%	N=57	22%	N=48	1%	N=1	0%	N=1	51%	N=111	100%	N=218
Overall customer service at the Historical Museum (knowledgeable, available, responsive, courteous)	32%	N=71	19%	N=41	1%	N=1	1%	N=2	47%	N=103	100%	N=218
Overall performance of the Louisville Historical Museum	31%	N=67	24%	N=52	0%	N=0	1%	N=1	44%	N=94	100%	N=214

**Table 18: Question 9 (excluding don't know)**

Please rate the following areas of the Louisville Recreation and Senior Center, and the Coal Creek Golf Course:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Current recreation programs for youth (e.g., swim lessons, sports, preschool, camps)	53%	N=69	41%	N=53	6%	N=8	0%	N=1	100%	N=130
Current recreation programs for adults (e.g., fitness classes, sports, general interests)	46%	N=81	34%	N=60	18%	N=32	1%	N=2	100%	N=175
Recreation Center fees in Louisville	40%	N=76	39%	N=74	15%	N=29	6%	N=12	100%	N=191
Overall quality of the Louisville Recreation Center	62%	N=128	34%	N=71	3%	N=6	1%	N=2	100%	N=207
Overall customer service at the Louisville Recreation Center (knowledgeable, available, responsive, courteous)	64%	N=114	29%	N=52	4%	N=8	3%	N=5	100%	N=179
Overall performance of the Louisville Recreation Center	63%	N=120	32%	N=61	5%	N=9	1%	N=2	100%	N=192
Current programs and services for seniors	60%	N=51	32%	N=27	4%	N=3	4%	N=4	100%	N=85
Overall quality of the Louisville Senior Center	60%	N=53	33%	N=29	5%	N=4	2%	N=2	100%	N=88

Please rate the following areas of the Louisville Recreation and Senior Center, and the Coal Creek Golf Course:	Excellent		Good		Fair		Poor		Total	
Overall customer service at the Louisville Senior Center (knowledgeable, available, responsive, courteous)	66%	N=56	29%	N=25	2%	N=2	4%	N=3	100%	N=86
Overall performance of the Louisville Senior Center	63%	N=54	32%	N=27	2%	N=2	4%	N=3	100%	N=87
Overall quality of the Coal Creek Golf Course	46%	N=29	39%	N=24	7%	N=4	7%	N=5	100%	N=62
Overall customer service at the Coal Creek Golf Course (knowledgeable, available, responsive, courteous)	53%	N=28	33%	N=17	5%	N=3	9%	N=5	100%	N=52
Overall performance of the Coal Creek Golf Course	50%	N=27	34%	N=18	7%	N=4	9%	N=5	100%	N=54

**Table 19: Question 9 (including don't know)**

Please rate the following areas of the Louisville Recreation and Senior Center, and the Coal Creek Golf Course:	Excellent		Good		Fair		Poor		Don't know		Total	
Current recreation programs for youth (e.g., swim lessons, sports, preschool, camps)	31%	N=69	24%	N=53	4%	N=8	0%	N=1	41%	N=89	100%	N=219
Current recreation programs for adults (e.g., fitness classes, sports, general interests)	37%	N=81	28%	N=60	15%	N=32	1%	N=2	20%	N=44	100%	N=219
Recreation Center fees in Louisville	35%	N=76	34%	N=74	13%	N=29	5%	N=12	13%	N=28	100%	N=219
Overall quality of the Louisville Recreation Center	58%	N=128	32%	N=71	3%	N=6	1%	N=2	6%	N=13	100%	N=220
Overall customer service at the Louisville Recreation Center (knowledgeable, available, responsive, courteous)	52%	N=114	24%	N=52	3%	N=8	2%	N=5	19%	N=42	100%	N=221
Overall performance of the Louisville Recreation Center	55%	N=120	28%	N=61	4%	N=9	1%	N=2	13%	N=28	100%	N=220
Current programs and services for seniors	23%	N=51	12%	N=27	1%	N=3	2%	N=4	61%	N=134	100%	N=220
Overall quality of the Louisville Senior Center	25%	N=53	14%	N=29	2%	N=4	1%	N=2	59%	N=125	100%	N=213
Overall customer service at the Louisville Senior Center (knowledgeable, available, responsive, courteous)	26%	N=56	11%	N=25	1%	N=2	2%	N=3	60%	N=130	100%	N=216
Overall performance of the Louisville Senior Center	25%	N=54	13%	N=27	1%	N=2	2%	N=3	60%	N=127	100%	N=214
Overall quality of the Coal Creek Golf Course	13%	N=29	11%	N=24	2%	N=4	2%	N=5	71%	N=153	100%	N=216

Please rate the following areas of the Louisville Recreation and Senior Center, and the Coal Creek Golf Course:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall customer service at the Coal Creek Golf Course (knowledgeable, available, responsive, courteous)	13%	N=28	8%	N=17	1%	N=3	2%	N=5	76%	N=165	100%	N=217
Overall performance of the Coal Creek Golf Course	12%	N=27	8%	N=18	2%	N=4	2%	N=5	75%	N=162	100%	N=215

**Table 20: Question 10 (excluding don't know)**

Please rate the following areas of the Louisville Parks and Open Space Divisions:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Adequacy of parks, bike paths, playing fields and playgrounds	51%	N=110	41%	N=90	6%	N=14	2%	N=4	100%	N=218
Maintenance of parks (e.g., landscaping, turf areas, playgrounds, picnic areas)	41%	N=91	47%	N=104	8%	N=18	3%	N=6	100%	N=220
Maintenance of medians and street landscaping	29%	N=65	42%	N=94	18%	N=39	11%	N=24	100%	N=222
Maintenance of the Louisville Cemetery	50%	N=35	43%	N=30	6%	N=4	2%	N=1	100%	N=70
Overall customer service of the Parks Division (knowledgeable, available, responsive, courteous)	47%	N=65	39%	N=53	7%	N=10	6%	N=9	100%	N=136
Overall performance of the Parks Division	39%	N=72	51%	N=94	7%	N=12	4%	N=7	100%	N=185
Maintenance of open space (e.g., trash bins, trailheads, habitat, etc.)	42%	N=88	47%	N=97	8%	N=16	3%	N=7	100%	N=208
Maintenance of the trail system	44%	N=90	48%	N=98	6%	N=13	1%	N=3	100%	N=204
Overall customer service of the Open Space Division (knowledgeable, available, responsive, courteous)	50%	N=71	40%	N=57	5%	N=8	5%	N=7	100%	N=143
Overall performance of the Open Space Division	44%	N=86	46%	N=91	7%	N=13	3%	N=6	100%	N=196

**Table 21: Question 10 (including don't know)**

Please rate the following areas of the Louisville Parks and Open Space Divisions:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Adequacy of parks, bike paths, playing fields and playgrounds	50%	N=110	41%	N=90	6%	N=14	2%	N=4	2%	N=4	100%	N=222

Please rate the following areas of the Louisville Parks and Open Space Divisions:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Maintenance of parks (e.g., landscaping, turf areas, playgrounds, picnic areas)	41%	N=91	47%	N=104	8%	N=18	3%	N=6	1%	N=2	100%	N=222
Maintenance of medians and street landscaping	29%	N=65	42%	N=94	17%	N=39	11%	N=24	1%	N=2	100%	N=223
Maintenance of the Louisville Cemetery	16%	N=35	13%	N=30	2%	N=4	0%	N=1	69%	N=153	100%	N=224
Overall customer service of the Parks Division (knowledgeable, available, responsive, courteous)	30%	N=65	24%	N=53	4%	N=10	4%	N=9	38%	N=82	100%	N=218
Overall performance of the Parks Division	33%	N=72	43%	N=94	6%	N=12	3%	N=7	15%	N=33	100%	N=218
Maintenance of open space (e.g., trash bins, trailheads, habitat, etc.)	40%	N=88	44%	N=97	7%	N=16	3%	N=7	5%	N=11	100%	N=219
Maintenance of the trail system	41%	N=90	44%	N=98	6%	N=13	1%	N=3	7%	N=16	100%	N=220
Overall customer service of the Open Space Division (knowledgeable, available, responsive, courteous)	32%	N=71	26%	N=57	3%	N=8	3%	N=7	35%	N=77	100%	N=220
Overall performance of the Open Space Division	40%	N=86	42%	N=91	6%	N=13	3%	N=6	10%	N=21	100%	N=217

**Table 22: Question 11 (excluding don't know)**

Please rate the following areas of the Louisville Public Works Department:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Street maintenance in Louisville (e.g., paving and concrete replacement)	21%	N=47	50%	N=110	18%	N=40	10%	N=23	100%	N=220
Street maintenance in your neighborhood	25%	N=54	47%	N=105	17%	N=39	11%	N=24	100%	N=222
Street sweeping	24%	N=51	48%	N=101	20%	N=42	8%	N=16	100%	N=210
Snow removal/street sanding	19%	N=42	32%	N=69	32%	N=71	17%	N=37	100%	N=219
Street lighting, signage and street markings	28%	N=62	38%	N=83	22%	N=48	12%	N=28	100%	N=221
Waste water (e.g., sewage system)	43%	N=79	50%	N=92	6%	N=11	2%	N=3	100%	N=184
Storm drainage (e.g., flooding management)	41%	N=83	47%	N=95	7%	N=14	5%	N=9	100%	N=201
Quality of Louisville water	46%	N=98	40%	N=84	12%	N=26	2%	N=4	100%	N=211
Solid waste/trash service (e.g., trash, recycle, compost)	37%	N=77	46%	N=96	13%	N=28	4%	N=9	100%	N=211



Please rate the following areas of the Louisville Public Works Department:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall customer service (knowledgeable, available, responsive, courteous)	36%	N=60	45%	N=75	11%	N=19	7%	N=12	100%	N=165
Overall performance of the Louisville Public Works Department	39%	N=78	43%	N=88	13%	N=27	5%	N=9	100%	N=203

**Table 23: Question 11 (including don't know)**

Please rate the following areas of the Louisville Public Works Department:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Street maintenance in Louisville (e.g., paving and concrete replacement)	21%	N=47	50%	N=110	18%	N=40	10%	N=23	1%	N=2	100%	N=222
Street maintenance in your neighborhood	25%	N=54	47%	N=105	17%	N=39	11%	N=24	0%	N=0	100%	N=222
Street sweeping	23%	N=51	46%	N=101	19%	N=42	7%	N=16	5%	N=12	100%	N=222
Snow removal/street sanding	19%	N=42	31%	N=69	32%	N=71	17%	N=37	1%	N=1	100%	N=220
Street lighting, signage and street markings	28%	N=62	38%	N=83	22%	N=48	12%	N=28	0%	N=0	100%	N=221
Waste water (e.g., sewage system)	36%	N=79	42%	N=92	5%	N=11	1%	N=3	15%	N=33	100%	N=218
Storm drainage (e.g., flooding management)	38%	N=83	44%	N=95	6%	N=14	4%	N=9	8%	N=16	100%	N=217
Quality of Louisville water	44%	N=98	38%	N=84	11%	N=26	2%	N=4	5%	N=11	100%	N=222
Solid waste/trash service (e.g., trash, recycle, compost)	35%	N=77	44%	N=96	13%	N=28	4%	N=9	4%	N=10	100%	N=220
Overall customer service (knowledgeable, available, responsive, courteous)	27%	N=60	34%	N=75	8%	N=19	5%	N=12	25%	N=55	100%	N=220
Overall performance of the Louisville Public Works Department	36%	N=78	40%	N=88	12%	N=27	4%	N=9	8%	N=18	100%	N=221

**Table 24: Question 12 (excluding don't know)**

Please rate the following areas of Louisville's Transportation System:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Ease of car travel in Louisville	42%	N=93	37%	N=81	12%	N=27	9%	N=19	100%	N=221
Ease of bus travel in Louisville	22%	N=31	35%	N=49	25%	N=34	18%	N=25	100%	N=140

Please rate the following areas of Louisville's Transportation System:	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Ease of bicycle travel in Louisville	39%	N=77	44%	N=86	16%	N=32	2%	N=3	100%	N=198
Ease of walking in Louisville	46%	N=101	37%	N=81	16%	N=35	1%	N=2	100%	N=220
Traffic flow on major streets	30%	N=65	40%	N=86	20%	N=43	10%	N=21	100%	N=216
Overall quality of Louisville's Transportation System	26%	N=56	48%	N=102	21%	N=45	5%	N=10	100%	N=213
Overall safety of Louisville's Transportation System	29%	N=60	48%	N=100	18%	N=37	4%	N=8	100%	N=205

**Table 25: Question 12 (including don't know)**

Please rate the following areas of Louisville's Transportation System:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Ease of car travel in Louisville	42%	N=93	37%	N=81	12%	N=27	9%	N=19	0%	N=1	100%	N=222
Ease of bus travel in Louisville	14%	N=31	23%	N=49	16%	N=34	12%	N=25	36%	N=79	100%	N=219
Ease of bicycle travel in Louisville	35%	N=77	40%	N=86	15%	N=32	1%	N=3	9%	N=21	100%	N=218
Ease of walking in Louisville	46%	N=101	37%	N=81	16%	N=35	1%	N=2	0%	N=0	100%	N=220
Traffic flow on major streets	30%	N=65	40%	N=86	20%	N=43	10%	N=21	0%	N=0	100%	N=216
Overall quality of Louisville's Transportation System	25%	N=56	46%	N=102	21%	N=45	5%	N=10	4%	N=8	100%	N=221
Overall safety of Louisville's Transportation System	27%	N=60	45%	N=100	17%	N=37	4%	N=8	7%	N=16	100%	N=221

**Table 26: Question 13 (excluding don't know)**

Overall, how do you rate the quality of services provided by the City of Louisville?	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Overall, how do you rate the quality of services provided by the City of Louisville?	31%	N=68	56%	N=123	10%	N=21	3%	N=7	100%	N=219

**Table 27: Question 13 (including don't know)**

Overall, how do you rate the quality of services provided by the City of Louisville?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Overall, how do you rate the quality of services provided by the City of Louisville?	31%	N=68	55%	N=123	9%	N=21	3%	N=7	2%	N=4	100%	N=224

**Table 28: Question 14 (excluding don't know)**

First tell us how much of a priority, if at all, the City should place on each of the following aspects of the community. Then, select which three (3) should be the top priorities for the City to focus on in the next 4 years.	High priority		Medium priority		Low/not a priority		Total	
	%	N	%	N	%	N	%	N
Transportation (e.g., safe/well-maintained multi-modal transportation system)	45%	N=96	36%	N=78	19%	N=41	100%	N=216
Utilities (e.g., safe/reliable water, treated wastewater)	80%	N=173	17%	N=37	3%	N=7	100%	N=217
Public Safety (e.g., community safety and compliance with Municipal Code/State Law)	61%	N=134	30%	N=67	9%	N=19	100%	N=220
Parks (e.g., well-maintained parks/landscapes areas, sports facilities, cemetery)	46%	N=99	49%	N=106	5%	N=12	100%	N=217
Open Space & Trails (e.g., preserving native plants, wildlife and scenic vistas)	50%	N=107	40%	N=86	9%	N=20	100%	N=213
Recreation (e.g., high quality, reasonably priced recreation/leisure activities)	47%	N=102	39%	N=87	14%	N=31	100%	N=220
Library (e.g., informing/involving the community)	51%	N=109	35%	N=75	14%	N=30	100%	N=214
Museum Services (e.g., preserving heritage, informing community)	14%	N=30	54%	N=114	31%	N=66	100%	N=210
Economic Prosperity (e.g., promoting a thriving business climate)	62%	N=137	29%	N=64	8%	N=18	100%	N=219
Administration & Support Services (e.g., effective and efficient governance)	51%	N=109	39%	N=85	10%	N=22	100%	N=215
Environmental Sustainability (e.g., promoting efficiency, reducing environmental impacts)	46%	N=101	31%	N=67	24%	N=52	100%	N=220

**Table 29: Question 14 (including don't know)**

First tell us how much of a priority, if at all, the City should place on each of the following aspects of the community. Then, select which three (3) should be the top priorities for the City to focus on in the next 4 years.	High priority		Medium priority		Low/not a priority		Don't know		Total	
Transportation (e.g., safe/well-maintained multi-modal transportation system)	44%	N=96	36%	N=78	19%	N=41	1%	N=2	100%	N=218
Utilities (e.g., safe/reliable water, treated wastewater)	79%	N=173	17%	N=37	3%	N=7	1%	N=2	100%	N=219
Public Safety (e.g., community safety and compliance with Municipal Code/State Law)	61%	N=134	30%	N=67	8%	N=19	0%	N=1	100%	N=221
Parks (e.g., well-maintained parks/landscapes areas, sports facilities, cemetery)	45%	N=99	49%	N=106	5%	N=12	1%	N=2	100%	N=219
Open Space & Trails (e.g., preserving native plants, wildlife and scenic vistas)	50%	N=107	40%	N=86	9%	N=20	0%	N=1	100%	N=214
Recreation (e.g., high quality, reasonably priced recreation/leisure activities)	46%	N=102	39%	N=87	14%	N=31	0%	N=1	100%	N=221
Library (e.g., informing/involving the community)	51%	N=109	35%	N=75	14%	N=30	1%	N=2	100%	N=216
Museum Services (e.g., preserving heritage, informing community)	14%	N=30	53%	N=114	31%	N=66	2%	N=4	100%	N=214
Economic Prosperity (e.g., promoting a thriving business climate)	62%	N=137	29%	N=64	8%	N=18	1%	N=2	100%	N=221
Administration & Support Services (e.g., effective and efficient governance)	50%	N=109	39%	N=85	10%	N=22	1%	N=3	100%	N=218
Environmental Sustainability (e.g., promoting efficiency, reducing environmental impacts)	46%	N=101	30%	N=67	24%	N=52	0%	N=1	100%	N=221

**Table 30: Question 14 Top Three Priorities**

Then, select which three (3) should be the top priorities for the City to focus on in the next 4 years.	Percent	Number
Transportation (e.g., safe/well-maintained multi-modal transportation system)	30%	N=67
Utilities (e.g., safe/reliable water, treated wastewater)	46%	N=103

Then, select which three (3) should be the top priorities for the City to focus on in the next 4 years.	Percent	Number
Public Safety (e.g., community safety and compliance with Municipal Code/State Law)	32%	N=72
Parks (e.g., well-maintained parks/landscapes areas, sports facilities, cemetery)	18%	N=40
Open Space & Trails (e.g., preserving native plants, wildlife and scenic vistas)	38%	N=84
Recreation (e.g., high quality, reasonably priced recreation/leisure activities)	29%	N=64
Library (e.g., informing/involving the community)	12%	N=26
Museum Services (e.g., preserving heritage, informing community)	1%	N=2
Economic Prosperity (e.g., promoting a thriving business climate)	50%	N=111
Administration & Support Services (e.g., effective and efficient governance)	14%	N=31
Environmental Sustainability (e.g., promoting efficiency, reducing environmental impacts)	24%	N=53

**Table 31: Question 15 (excluding don't know)**

First tell us how much of a priority, if at all, the City should place on each of the following aspects of its strategy to ensure a vibrant economic climate. Then, select which two (2) should be the top priorities for the City to focus on in the next 4 years.	High priority		Medium priority		Low/not a priority		Total	
Meet the retail and services needs of local residents	57%	N=122	38%	N=81	5%	N=11	100%	N=213
Attract visitors to shop in Louisville	33%	N=73	50%	N=109	17%	N=36	100%	N=218
Attract businesses to locate or expand in Louisville	61%	N=131	29%	N=62	10%	N=21	100%	N=214
Pursue redevelopment of vacant or underused commercial sites	68%	N=144	18%	N=38	14%	N=29	100%	N=211
Preserve the historic character of existing buildings	36%	N=80	37%	N=82	26%	N=58	100%	N=220
Provide gathering spaces for the community (e.g., parks, facilities, etc.)	37%	N=78	45%	N=96	19%	N=40	100%	N=215

First tell us how much of a priority, if at all, the City should place on each of the following aspects of its strategy to ensure a vibrant economic climate. Then, select which two (2) should be the top priorities for the City to focus on in the next 4 years.	High priority		Medium priority		Low/not a priority		Total	
	Percent	N	Percent	N	Percent	N	Percent	N
Create and enhance unique identities for each of Louisville’s business districts	20%	N=42	37%	N=77	43%	N=91	100%	N=210

**Table 32: Question 15 (including don't know)**

First tell us how much of a priority, if at all, the City should place on each of the following aspects of its strategy to ensure a vibrant economic climate. Then, select which two (2) should be the top priorities for the City to focus on in the next 4 years.	High priority		Medium priority		Low/not a priority		Don't know		Total	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Meet the retail and services needs of local residents	57%	N=122	38%	N=81	5%	N=11	0%	N=1	100%	N=214
Attract visitors to shop in Louisville	33%	N=73	50%	N=109	16%	N=36	0%	N=1	100%	N=218
Attract businesses to locate or expand in Louisville	60%	N=131	29%	N=62	10%	N=21	1%	N=2	100%	N=217
Pursue redevelopment of vacant or underused commercial sites	66%	N=144	18%	N=38	13%	N=29	3%	N=6	100%	N=218
Preserve the historic character of existing buildings	36%	N=80	37%	N=82	26%	N=58	0%	N=0	100%	N=220
Provide gathering spaces for the community (e.g., parks, facilities, etc.)	36%	N=78	44%	N=96	18%	N=40	2%	N=3	100%	N=218
Create and enhance unique identities for each of Louisville’s business districts	19%	N=42	36%	N=77	42%	N=91	3%	N=7	100%	N=216

**Table 33: Question 15 Top Two Priorities**

Then, select which two (2) should be the top priorities for the City to focus on in the next 4 years.	Percent	Number
Meet the retail and services needs of local residents	34%	N=75
Attract visitors to shop in Louisville	8%	N=18
Attract businesses to locate or expand in Louisville	48%	N=107
Pursue redevelopment of vacant or underused commercial sites	60%	N=132
Preserve the historic character of existing buildings	18%	N=40

Then, select which two (2) should be the top priorities for the City to focus on in the next 4 years.	Percent	Number
Provide gathering spaces for the community (e.g., parks, facilities, etc.)	20%	N=45
Create and enhance unique identities for each of Louisville's business districts	6%	N=13

**Table 34: Question 16 (excluding don't know)**

How much of a priority, if at all, should the City place on each of the following aspects of its strategy to achieve Louisville's sustainability vision?	High priority		Medium priority		Low/not a priority		Total	
Reduce energy consumption and increase use of clean energy	44%	N=95	32%	N=70	24%	N=52	100%	N=217
Encourage water efficiency and water quality efforts	61%	N=132	32%	N=70	7%	N=15	100%	N=217
Promote fuel-efficient transportation and multi-modal infrastructure	41%	N=88	27%	N=58	32%	N=70	100%	N=216
Increase community waste diversion	36%	N=71	41%	N=81	22%	N=44	100%	N=196
Ensure a sustainable, safe and healthy food supply that is accessible	40%	N=84	41%	N=87	19%	N=40	100%	N=211

**Table 35: Question 16 (including don't know)**

How much of a priority, if at all, should the City place on each of the following aspects of its strategy to achieve Louisville's sustainability vision?	High priority		Medium priority		Low/not a priority		Don't know		Total	
Reduce energy consumption and increase use of clean energy	44%	N=95	32%	N=70	24%	N=52	0%	N=0	100%	N=217
Encourage water efficiency and water quality efforts	61%	N=132	32%	N=70	7%	N=15	0%	N=0	100%	N=217
Promote fuel-efficient transportation and multi-modal infrastructure	41%	N=88	27%	N=58	32%	N=70	0%	N=1	100%	N=217
Increase community waste diversion	33%	N=71	38%	N=81	21%	N=44	8%	N=18	100%	N=214
Ensure a sustainable, safe and healthy food supply that is accessible	39%	N=84	40%	N=87	19%	N=40	2%	N=4	100%	N=215

**Table 36: Question 17 (excluding don't know)**

	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
Imagine a commercial area with several vacant storefronts and empty parking lots. How much would you support, if at all, the development of mixed-use housing and businesses in this area?	50%	N=108	29%	N=63	13%	N=28	8%	N=17	100%	N=216

**Table 37: Question 17 (including don't know)**

	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Don't know		Total	
Imagine a commercial area with several vacant storefronts and empty parking lots. How much would you support, if at all, the development of mixed-use housing and businesses in this area?	49%	N=108	29%	N=63	13%	N=28	8%	N=17	1%	N=2	100%	N=218

**Table 38: Question 18 (including don't know)**

The City is working on a housing plan that aims to increase the availability of affordable housing options while xxx	Percent	Number
Increased building density (allowing for more units on a single lot)	17%	N=38
Increased building height limitations (allowing taller buildings in specific areas)	13%	N=28
Reduced parking requirements	9%	N=21
Financial incentives for developers (tax breaks, grants, etc.)	12%	N=26
All of the above	19%	N=43
None of the above	18%	N=40
Don't know	11%	N=25
Total	100%	N=220



**Table 39: Question 18 (excluding don't know)**

<b>The City is working on a housing plan that aims to increase the availability of affordable housing options while xxx</b>		<b>Percent</b>	<b>Number</b>
The City is working on a housing plan that aims to increase the availability of affordable housing options while xxx	Increased building density (allowing for more units on a single lot)	19%	N=38
	Increased building height limitations (allowing taller buildings in specific areas)	14%	N=28
	Reduced parking requirements	11%	N=21
	Financial incentives for developers (tax breaks, grants, etc.)	13%	N=26
	All of the above	22%	N=43
	None of the above	20%	N=40
	Total	100%	N=196

**Table 40: Question 19 - Frequency**

<b>Following is a list of information sources. First, please select how often you use each of the following sources to gain information about the City of Louisville. Then, indicate the quality and reliability of the information from that source.</b>	<b>Always</b>		<b>Frequently</b>		<b>Sometimes</b>		<b>Never</b>		<b>Total</b>	
	Percent	N	Percent	N	Percent	N	Percent	N	Percent	N
Attend, watch or stream a City Council meeting	2%	N=5	10%	N=22	47%	N=104	40%	N=89	100%	N=220
Quarterly Community Update Newsletter (direct mail)	49%	N=107	24%	N=52	20%	N=44	7%	N=15	100%	N=219
Monthly Community Update eNewsletter (emailed)	40%	N=87	23%	N=49	19%	N=41	19%	N=41	100%	N=217
The Daily Camera/Hometown Weekly	17%	N=36	17%	N=37	38%	N=80	28%	N=59	100%	N=213
The City of Louisville website (www.louisvilleco.gov)	11%	N=24	38%	N=82	46%	N=100	5%	N=11	100%	N=217
City's online engagement site (www.engagelouisville.org)	1%	N=2	8%	N=17	20%	N=44	71%	N=156	100%	N=219
City's email notices (eNotification)	20%	N=44	26%	N=58	26%	N=56	28%	N=60	100%	N=219
Utility bill inserts	25%	N=55	24%	N=53	22%	N=48	28%	N=62	100%	N=218
Social media (Facebook, Instagram, NextDoor)	7%	N=16	26%	N=57	27%	N=60	39%	N=85	100%	N=218
Word of mouth	6%	N=14	41%	N=89	38%	N=83	15%	N=33	100%	N=219

Following is a list of information sources. First, please select how often you use each of the following sources to gain information about the City of Louisville. Then, indicate the quality and reliability of the information from that source.	Always		Frequently		Sometimes		Never		Total	
	%	N	%	N	%	N	%	N	%	N
Channel 8	1%	N=2	1%	N=3	8%	N=18	90%	N=196	100%	N=218

**Table 41: Question 19 - Quality (excluding don't know)**

Following is a list of information sources. First, please select how often you use each of the following sources to gain information about the City of Louisville. Then, indicate the quality and reliability of the information from that source.	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
Attend, watch or stream a City Council meeting	32%	N=39	42%	N=51	21%	N=25	4%	N=5	100%	N=120
Quarterly Community Update Newsletter (direct mail)	33%	N=62	50%	N=94	13%	N=24	3%	N=6	100%	N=187
Monthly Community Update eNewsletter (emailed)	33%	N=56	52%	N=88	12%	N=21	3%	N=5	100%	N=169
The Daily Camera/Hometown Weekly	7%	N=10	49%	N=70	34%	N=49	10%	N=14	100%	N=144
The City of Louisville website (www.louisvilleco.gov)	19%	N=35	60%	N=114	17%	N=32	4%	N=7	100%	N=188
City's online engagement site (www.engagelouisville.org)	18%	N=11	42%	N=26	35%	N=22	5%	N=3	100%	N=62
City's email notices (eNotification)	23%	N=33	56%	N=80	18%	N=26	3%	N=5	100%	N=144
Utility bill inserts	23%	N=32	50%	N=68	23%	N=31	5%	N=6	100%	N=137
Social media (Facebook, Twitter, NextDoor)	20%	N=24	54%	N=63	17%	N=19	9%	N=11	100%	N=117
Word of mouth	10%	N=16	35%	N=56	43%	N=68	12%	N=18	100%	N=159
Channel 8	14%	N=4	47%	N=13	18%	N=5	21%	N=6	100%	N=27

**Table 42: Question 19 - Quality (including don't know)**

Following is a list of information sources. First, please select how often you use each of the following sources to gain information about the City of Louisville. Then, indicate the quality and reliability of the information from that source.	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Attend, watch or stream a City Council meeting	18%	N=39	24%	N=51	11%	N=25	2%	N=5	44%	N=96	100%	N=216
Quarterly Community Update Newsletter (direct mail)	29%	N=62	44%	N=94	11%	N=24	3%	N=6	13%	N=27	100%	N=214
Monthly Community Update eNewsletter (emailed)	26%	N=56	41%	N=88	10%	N=21	2%	N=5	20%	N=44	100%	N=213
The Daily Camera/Hometown Weekly	5%	N=10	33%	N=70	23%	N=49	7%	N=14	32%	N=69	100%	N=213
The City of Louisville website (www.louisvilleco.gov)	17%	N=35	53%	N=114	15%	N=32	3%	N=7	11%	N=24	100%	N=213
City's online engagement site (www.engagelouisville.org)	5%	N=11	12%	N=26	10%	N=22	1%	N=3	70%	N=148	100%	N=210
City's email notices (eNotification)	16%	N=33	38%	N=80	12%	N=26	2%	N=5	32%	N=67	100%	N=211
Utility bill inserts	16%	N=32	34%	N=68	15%	N=31	3%	N=6	32%	N=65	100%	N=202
Social media (Facebook, Twitter, NextDoor)	11%	N=24	30%	N=63	9%	N=19	5%	N=11	44%	N=92	100%	N=209
Word of mouth	8%	N=16	26%	N=56	32%	N=68	9%	N=18	25%	N=54	100%	N=213

**Table 43: Question D1**

How many years have you lived in Louisville?	Percent	Number
Less than 1 year	4%	N=8
1-5 years	27%	N=60
6-10 years	15%	N=33
11-15 years	15%	N=33
More than 15 years	40%	N=89
Total	100%	N=223

**Table 44: Question D2**

<b>Which best describes the building you live in?</b>	<b>Percent</b>	<b>Number</b>
One family house detached from any other houses	75%	N=168
House attached to one or more houses (e.g., a duplex or townhome)	11%	N=25
Building with two or more apartments or condominiums	11%	N=25
Mobile home	0%	N=0
Other	2%	N=4
Total	100%	N=223

**Table 45: Question D3**

<b>Do you rent or own your home?</b>	<b>Percent</b>	<b>Number</b>
Rent	22%	N=50
Own	78%	N=172
Total	100%	N=222

**Table 46: Question D8**

<b>How do you describe your gender identity?</b>	<b>Percent</b>	<b>Number</b>
Female	51%	N=106
Male	48%	N=101
Identify another way (specify if you wish):	1%	N=2
Total	100%	N=210

**Table 47: Question D7**

<b>In which category is your age?</b>	<b>Percent</b>	<b>Number</b>
18-24 years	0%	N=0
25-34 years	19%	N=41
35-44 years	16%	N=36

In which category is your age?	Percent	Number
45-54 years	22%	N=49
55-64 years	16%	N=36
65-74 years	16%	N=35
75 years or older	10%	N=22
Total	100%	N=218

**Table 48: Question D4**

How many people (including yourself) currently live in your household?	Percent	Number
1	18%	N=37
2	38%	N=79
3	16%	N=34
4	21%	N=43
5 or more	6%	N=13
Total	100%	N=206

**Table 49: Question D5**

Do any children 17 or under live in your household?	Percent	Number
No	65%	N=143
Yes	35%	N=75
Total	100%	N=218

**Table 50: Question D6**

Are you or any other members of your household aged 60 or older?	Percent	Number
No	57%	N=125
Yes	43%	N=95
Total	100%	N=220

## Verbatim Responses to Open-Ended Questions

Following are verbatim responses to the open-ended question on the survey. Because these responses were written by survey participants, they are presented here in verbatim form, including any typographical, grammar or other mistakes.

### Question d8. How do you describe your gender identity?

#### *Gender Identity*

- N/A

### Question d9: How has the Marshall Fire impacted you?

#### *Marshall Fire Impact*

- My parents lost their home and I was majorly involved in supporting them to rebuild.
- Becoming aware of fire danger