

City Council

March 5, 2024 Packet Addendum #1 From: Elizabeth Swank
To: City Council
Subject: Trash contract

Date: Thursday, February 29, 2024 7:38:02 PM

Please skip any issues other than what we have to pay.

Both are good companies.

PLEASE Select the one that will cost the homeowner the least amount of money!

Elizabeth Swank 1806 blue star lane Louisville co

==CAUTION: EXTERNAL EMAIL==

From: Amanda McGarry
To: City Council

Subject: Please switch back to Western for trash service! **Date:** Thursday, February 29, 2024 6:41:02 PM

Dear council members,

I reviewed the RFP, and it seems that the only reason Republic has the point lead that it does is cost.

The "score" calculated for each RFP notably weighs cost as 60% of the overall score. It is unclear why that is so much higher than the other factors, and where the other values came from, but they don't seem very scientific.

The other variables were nearly or exactly the same, other than customer service, where Western leads considerably. In fact, the survey results show a marked decline in satisfaction with Republic. Satisfaction declined slightly at the beginning of the contract, and then considerably a few years in.

Based on the service comparison, Western doesn't just have better customer service, they offer a service with a lot more flexibility. I believe many residents also value supporting our local company that has a longstanding reputation in our community.

All of tells me that Republic is NOT worth the cost savings! You get what you pay for, as the saying goes.

I think you should do right by your community and return to Western for trash service.

Thank you, Amanda

==CAUTION: EXTERNAL EMAIL==

From: Mark Cathcart

To: <u>Tim & Kerry Merkel</u>; <u>CLIENTSERVICES</u>

Subject: North End Trash Collection - City of Louisville Wednesday,

Date: February 28, 2024 5:16:45 PM

Attachments: 8d solid waste.pdf

++ Please coordinate and send out to the Master HOA Residents ++

From the initial build-out of North End Phase-1 trash and recycling services were privately contracted by the Master HOA for all single family homes. This was extended when North End Phase-2 started construction. At that time the HOA service was contracted to Waste Connections.

In 2017 the Master HOA decided to switch from a private service to the City of Louisville service, which at the time was Western based in Boulder.

In 2019 the city awarded a new 5-year trash service contract to Republic from Denver. This was done mostly because Western made an error in their bidding process and were more expensive.

The 5-year contract is up for renewal. The City Council will be discussing next Tuesday 5th March at 6pm. I have attached the packet of information that will be presented. There is an opportunity to make remarks, your are also able to send in emails to council@LouisvilleCO.gov at least before lunchtime Tuesday.

The contract will either go to Western or Republic. Switching providers will require switching out all the containers, but is mostly not a big deal. City staff evalutaion is that Republic, the current contract is the best-value and most-sustainable while Western provides premium customer servce based in Boulder County and the best convenience.

If you have any serious issues about the service, it's cost, reliability or the fact the trash and recycling and compost are hauled back to Denver for processing, now would be a good time to let the council know.

++Mark.

https://ctproduced.com
https://markcathcart.com/about/

==CAUTION: EXTERNAL EMAIL==

From: Michael Crowe
To: City Council

Subject: In consideration of contracted waste service

Date: Monday, March 4, 2024 5:59:01 PM

Republic has provided decent service, but missed pickups and leaving compost 1/2 full because it was too full, not to mention the complete lack of urgency when I contacted them. It maybe that we were spoiled by the service of Western, but I'd be happy to pay a little more for that level of service.

R. Mike Crowe 296 Harper Street Louisville, CO 80027 303-359-4581 Mobile rmikecrowe61@gmail.com

==CAUTION: EXTERNAL EMAIL==

From: Tomasz Nykiel
To: City Council

Subject: Republic Services feedback

Date: Tuesday, March 5, 2024 10:16:25 AM

Hi,

I am a North End resident, and in my understanding the city is considering the next contract for trash services. I wanted to express my deep disappointment with the level of services Republic provided over the last 5 years.

1. Notoriously missed pick ups.

I cannot even count the number of times I had a missed pick up, of either green bin/recycling or trash. For recycling I regularly drive to the recycling center to dispose of at least the cardboard, which usually allows me to survive for one missed pickup. For the green bin I stopped using it for food scraps, and only use it for larger garden trimmings, which reduces the number of times I need to worry about the pickup.

2. Poor customer service

- We were promised that we will have a designated line for Louisville residents. For a long time, the line was just going to voicemail, with absolutely zero follow up.
- Even if one manages to reach them, it never ends on a single call. As I said, when recycling or green bin are missed, I simply stopped calling, and try to take care of the problem some other way like driving the recycling to the recycling center, or throwing the food scraps to the garbage.

Just looking at this year:

- I had the green bin missed once, which implies it wouldn't be picked up for another two weeks. I didn't call Republic, since I didn't hope to get this fixed.
- Two weeks after, the green bin was full with yard trimmings, and the pick up was missed again.
- It took me multiple calls from Tuesday till Friday for someone to actually come and pick it up.
- The following week the garbage bin was left half full how is that even possible?
- After another 3-4 days of calling I managed to get someone and fix it.

3. Handling of the bins.

The bins for the longest time were always left with their lids open. During rain or snow this is particularly bad, as they were getting wet standing outside for the whole day.

At times the bins are left in random spots - including the middle of the driveway at one time.

4. Damages

There was an instance of the truck hitting the fence, damaging it severely and driving away.

The driver did not admit it was them, and even lied about going so deep into the alleyway ever. After presenting them with video evidence, they accepted the damages and paid for the repairs of the fence. Interestingly enough, the following week they missed the pickup entirely - I have text communication to show for both...

Unfortunately, with the change to Republic the trash service became something I need to worry about every single week. It's always a suspense whether they will pick up the garbage, or what sort of new thing is going to happen.

I can't understand how we ended up in this situation. Even if it's a couple of extra bucks every month for Western, I would gladly pay that to get the previous level of service.

--

best regards

Tomasz Nykiel

tel: +1 (650) 518 6179

==CAUTION: EXTERNAL EMAIL==



City Council

March 5, 2024 Packet Addendum #2

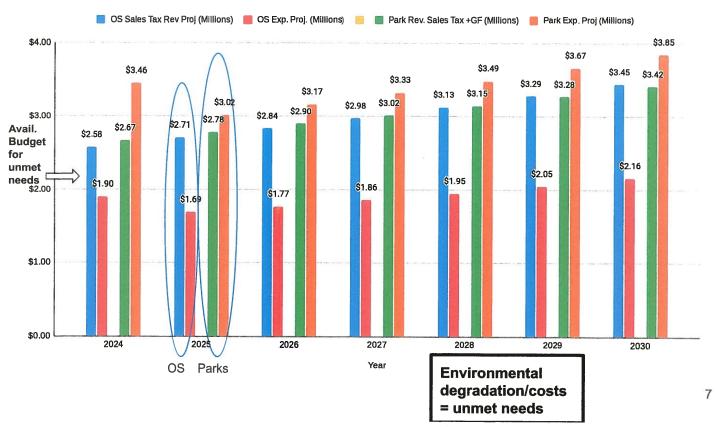
If the current trends continue as projected:

The under-budgeted Open Space program will not be able to fulfill the home charter or utilize the funds dedicated by the voters

AND

The Parks budgets will continue to significantly outspend and outpace Open Space budgets and require 100+% of the scheduled General Fund Transfer.

Scenario 1 Status Quo - General Fund Transfer 100% to Parks Budget - Ryder's Fin. Comm. Presentation 1-18-2024





Lance Peterson | Kallyn Romero | Laura Walters







DISTILLERY

Handcrafting approachable, award-winning, grain-to-glass spirits

Sustainability

- Working with sustainability specialists on a long term plan to improve efforts Including water retention/filtration, heat transfer technology, solar energy, spent waste reuse
- Locally sourced ingredients including botanicals from our gardens
- Spent grain

Recent Accolades:

- Colorado Manufacturing Awards Finalist
- 5280 Magazine Best Distillery
- Westword Best Distillery Taproom & Best CO Distiller
- CO Biz Magazine Best Distillery Runner Up
- Numerous spirit awards, including ADI's Best of Class/Double Gold Gin
- Colorado Sun Best Denver Metro Distillery



TASTING ROOM & EVENT SPACE

Indoor/Outdoor space

Inclusive, inviting, down to earth, and communal with a Colorado vibe

1 of 4 Distillery Pub Licenses in Colorado

Allowing the sale of food from our scratch kitchen plus local beer and wine

Spirited Events

A unique and curated space perfect for private events and public gatherings both large and small

Ironton will ensure our events will not compete but complement the City of Louisville's regular events such as Street Faire, Farmer's Markets, 4th of July, Fall Fest & others

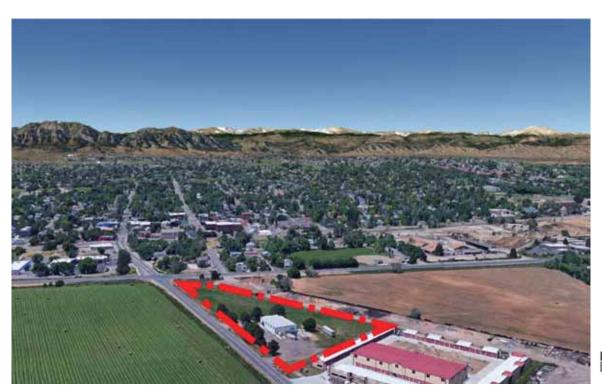


Community Engagement

A spirit of community infuses everything we do - Ironton intends to continue support of local events, organizations, efforts & businesses through sponsorship, collaborations, donations, events & more

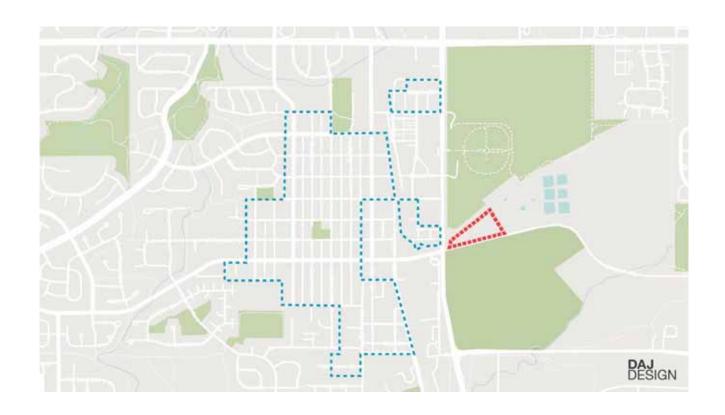


PUD, SRU, PLAT, ANNEXATION AMENDMENT







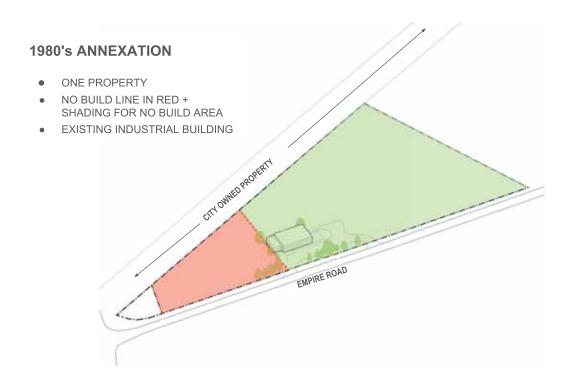




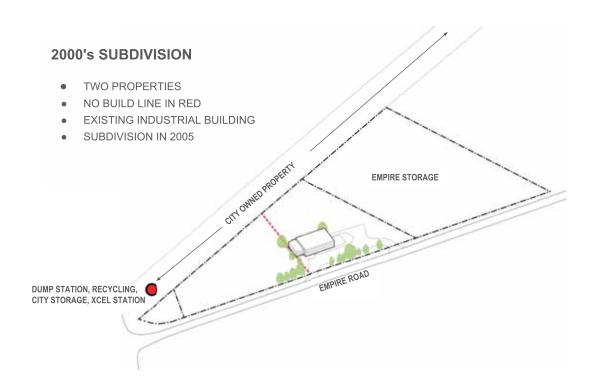


DESIGN

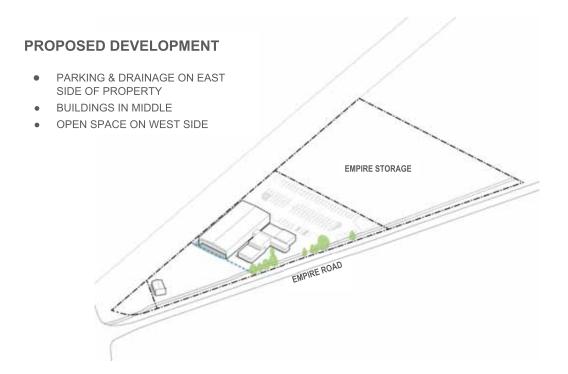
3. <u>Development</u>. When development of the property occurs, ANNEXOR shall cause such development to occur in general conformity with any Sketch Plans and other illustrations attached to Exhibit "C" hereto and by this reference made a part hereof. The City realizes an existing structure and use are in existance on the property however, it is understood that no additional structures shall be constructed west of the west line of the existing structure located on the property at the time of annexation.































DAJ DESIGN













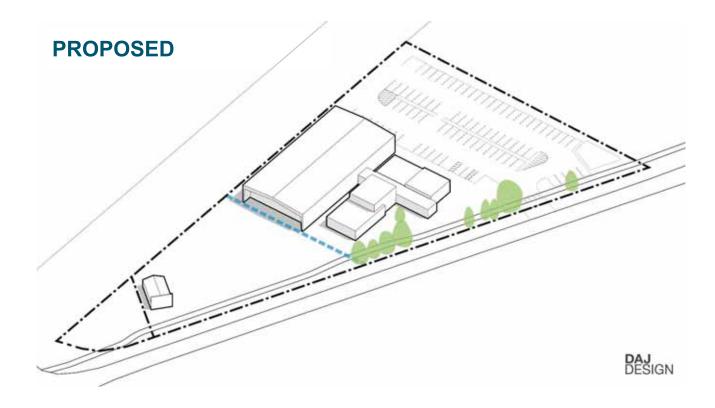


DAJ DESIGN

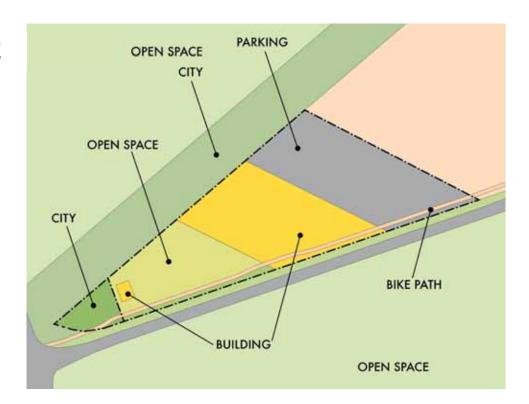


DAJ DESIGN





USE







SHARED PARKING



IRONTON AT RINO





DAJ DESIGN











1001 MAIN







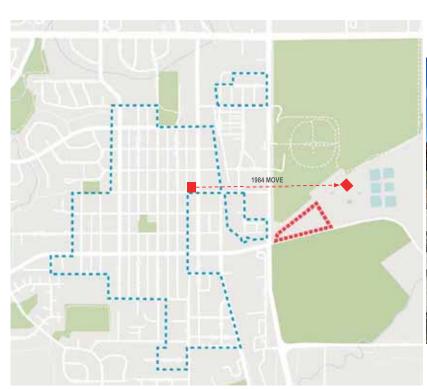






JOE'S





HISTORIC BUILDING



HISTORIC BUILDING

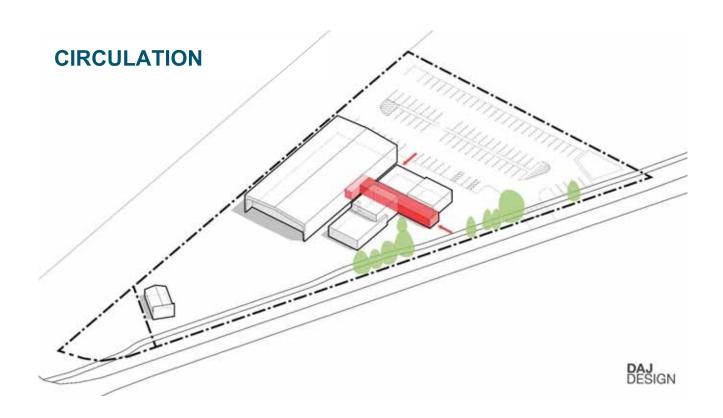






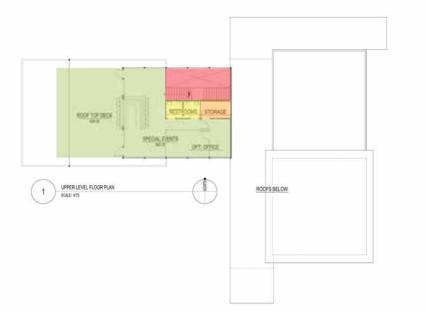








UPPER LEVEL TASTING / EVENT



DAJ DESIGN

MAIN LEVEL PRODUCTION



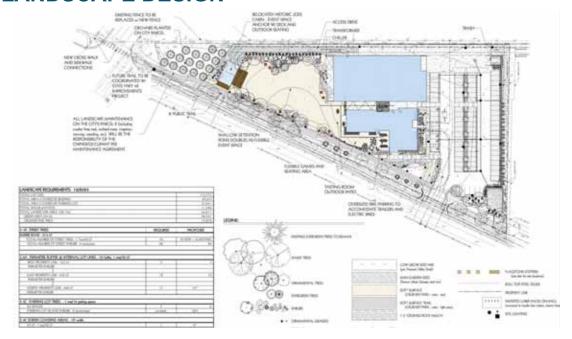


UPPER LEVEL PRODUCTION



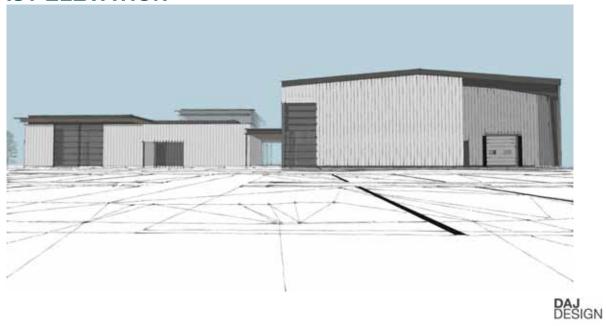


LANDSCAPE DESIGN





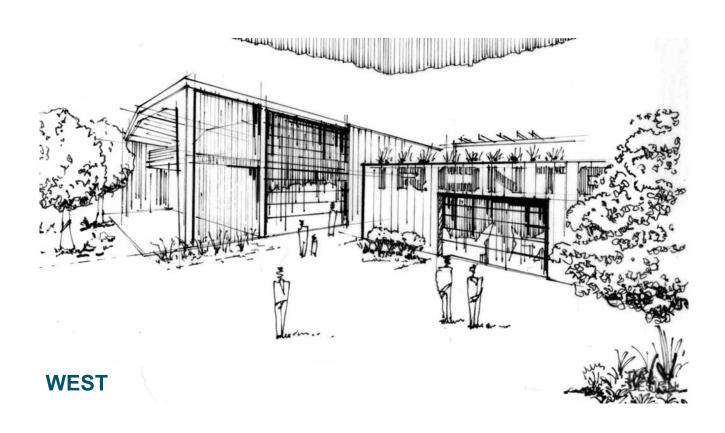
EAST ELEVATION

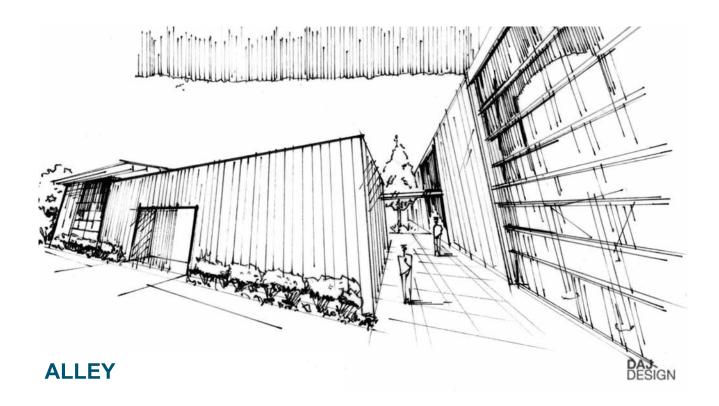


SOUTHWEST PERSPECTIVE









Thank you for your time, Cheers!

