The purpose of this report is to summarize the findings collected from interviews and other debriefs. The goal of this document is to describe overarching mission and activities, consolidate lessons learned, document best practices and share recommended improvement actions.

Marshall Fire Operational After-Action Report (AAR) Updates

Boulder Office of Disaster Managmenet mchard@bouldercounty.org

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Color Coding Key

Green= completed.

Yellow= in progress

Gray = no action to date

Fire Response AAR Improvement Plan

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Completion Date
Incident Command	Agency administrators were unfamiliar with the delegation process. Incident management team (IMT) Incident Commanders did not fully understand the multiple authorities and how to negotiate the relationship at times.	Agency administration meeting and training	Boulder Disaster Management	Mike Chard 303-565-7878 mchard@bouldercounty.org	May 2022	Scheduled training for October and December of 2022.
Communications	Need to optimize communications between incident command and dispatch.	Facilitate operational discussion between Incident Command and Dispatch	Fire Consortium- Operations Committee	Boulder County Fire Chiefs (BCFC) Representatives and Steve Silbermann	TBD	TBD
Resource Management	County dispatch – resources, contact information	Verify all resources are properly listed in the dispatch centers and appropriate contact information is present.	Fire Consortium- Operations Committee	Bradshaw, Higgins, Beebe, BRETSA	May 2022	In Progress

Operational	Fire duty officer /	Determine how to	Fire Consortium-	BCFC Representatives to be	May 2022	In Progress- working with
Coordination	Local resource	best staff this	Operations	determined.		BCFC and BCFFA to develop
	coordinator (LRC)	position and	Committee	Office of Disaster		LRC, rewriting the SOP
	, ,	determine duties.		Management Resource		currently.
				Management Section Chief		
Planning	Structure Annual	Develop a	Fire Consortium-	Seth McKinney and Brian	TBD	TBD
	Operating Plan	structural model	Operations	Oliver		
	(AOP) model	for response in the	Committee			
	. ,	AOP for fires that				
		start in wildland				
		/grasslands and				
		move into urban				
		structure				
		environment				
Interoperability	Local 800 MHz	Need to develop a	Radio /	Scott Whitehead		April 2022
	communications	VHf and 800 MHz	Communications			Communications Plan
	plan-	communications	Team			completed.
		plan.				

Law Response AAR Improvement Plan

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Completion Date
Communications	Communications/ 800 communications plan	Develop 800 MHz Communications Plan	BCSO	Whitehead/ Wilber	April 12, 2022	April 2022
Operations	Rescue Task Force model for evacuations	Build Rescue Task Force model – a dedicated group that contains law enforcement, fire, and EMS that can be tasked as a group to handle	BCSO	Bonafede/ Wilber	April 12, 2022	In Progress

		projects/issues within the incident.				
Incident Command	Consolidation of Incident Command/ Operations Directors earlier	Evaluate standard operating procedures (SOPs) and adjust support unified command or enhance command coordination earlier.	BCSO	Chamberlin / Wilber	April 12, 2022	In Progress
Evacuations	Controlling and maintaining intersections/ traffic flow	Ensure current evacuation policies and SOPs consider evacuation traffic patterns and cover traffic control objectives.	BCSO	Heathman	April 12, 2022	In Progress

AAR Improvement Plan Alert & Warning

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Comp. Date
Emergency Evacuation Orders Using IPAWS	Evacuation orders or incidents involving imminent or immediate risk to life safety need to be managed by the 911 centers.	Wireless emergency alerts (WEA) /IPAWS integrated into 911 centers for use in immediate life safety situations.	911 Centers, ODM	Brian Zierlein, Steve Silbermann, Brad Riggins, Mike Chard	2021	April 2022 City of Boulder completed system in March of 2022, County in April 2022 and Longmont in September of 2022.
Multi- jurisdictional decision making	During a fast-moving incident having pre-established decision-making agreements will help with alert and warning challenges during response.	Hold meetings to develop agreements, or operational sop integration, or processes to facilitate multi-jurisdictional decision making.	Law Enforcement, Fire Agencies, 911 Centers, Disaster Management	Steve Silbermann & Mike Chard	May 18, 2022	Sheriff's Dept. currently is developing response job aids to guide actions.
Emergency Notification Database	Develop a database management policy or process within the Boulder Regional Emergency Telephone Service Authority (BRETSA) structure	Develop a database management policy or process with BRETSA 911 Centers that share the Emergency Notification System	BCSO	Steve Silbermann	June 2022	TBD
Polygons County Wide- 911	Polygons exist west of HWY 36 and need to be expanded to	Develop evacuation polygons for each community in Boulder	BCSO BPD 911, Longmont 911	911 center directors	APRIL 2022	August 2022 Polygons completed for

	other communities in the	County using existing	Fire and law			East of Hwy
	County East of Hwy 36 / 93.	systems or acquire	agencies.			36 for all
		proprietary software.				municipalities
		Explore software				and
		options.				unincorporate
						d areas.
Complex	During a rapidly escalating	Need to continue to	BCSO, BCFFA,	Josh	May 2022	September
Escalating	incident the ability to	expand unified	BCFC, Chiefs	Bonafede,		2022 C2
Response	implement the concepts of	command process, how	group	Ops,		seminar
Environment-	unified coordination /	to manage escalation,		Emergency		
	command, staging and how to	staging and resource		Services, Fire		
	identify escalation is critical.	management.		Crew, 911		
				center.		
Integrating	Being able to leverage the local	Hold evacuation	Office of Disaster	Mike Chard,	May 2022	September
with	municipality emergency	planning meetings and	Management	Steve		2022
municipality	managers to assist with	tabletop exercises with	(ODM), 911	Silbermann,		
Emergency	development of evacuation	local municipal	centers, fire and	Brad Riggins,		This will be
Mangers &	polygons and processes is	emergency managers	police agencies,	Kristine		facilitated at
first	needed.	and public safety	local municipal	Mason,		the
responders to		leaders from each	emergency	Longmont		September
review alert		community.	managers.	OEM, Kim		alert and
and warning				Stewart, Pete		polygon
plan and				Bradshaw,		seminar.
evacuation				Dave Hayes, &		
planning for				BCSO		
imminent life						
safety						
incidents.						
DHSEM	During the fire Division of	Develop an agreement,	IPAWS	ODM- Chard	2022	May 2022:
Having Alert	Homeland Security and	process, and exercise	Collaborative	mchard@boul		DHSEM
and Warning	Emergency Management	cycle to develop and	Operations Group	dercounty.org		determined
Support	(DHSEM) suggested they could	implement this				that they are

(IPAWS)	assist to launch a WEA. Not	capability with the	(COG)	, 303-565-		not in a
Capability	acted on because no prior	DHSEM.	Administrator	7878		position to
with the	planning or ability to integrated					provide
Boulder	with geotargeted evacuation			911 Center-		primary or
Sheriff 911	zones.		911 Center	Steve		back up alert
Center				Silbermann		and warning
			DHSEM Field			services to
			Manager	Kevin Keturich		Boulder.
Siren	Sirens were not activated by	Review siren use and	ODM, BCSO,	Mchard-	2022	Completed
activation	first responders, sirens in area	activation process with	Towns and Cities,	mchard@boul		May 2022.
	do not have a wildfire program	first responders.	Fire Depts, Law	dercounty.org		On-going and
	installed.	Review with agency		303-565-7878		will poll
		administrators if the				communities
		siren programming				every year in
		needs to change.				February.
Messaging	Create plan for multi-lingual	Explore funding for	Dispatch and	Steve	2021	Translations
	messaging for alert and	technical solutions	ODM	Silbermann,		for WEA is
	warning.	during active		Brian Zierlein,		under way
		messaging and		& Mike Chard		and deploying
		translation services for				Reachwell
		outreach materials.				APP is other
						solution.

AAR Improvement Plan Sheriff 911 Communications Center

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Comp. Date
Alert and Warning	Develop policy surrounding alert and warning activation which allows for some autonomy of dispatchers to launch warnings if field units are too busy to request or cannot be reached.	Develop alert and warning agreements or procedures to streamline approval process	Dispatch, Operations Division and Fire Agencies	Brian Zierlein	January 2022	April 2022 This is covered in the Sheriff's Communica tion Alert and Warning Policy
Alert and Warning	Always have 1 dispatcher available for Everbridge/IPAWS launches.	Increase staffing (long term) and increase those trained (near term) to have this position in the 911 center	Dispatch	Brian Zierlein	2021	Completed this goal in July 2022
Alert and Warning	Need to identify a consistent communication flow when Law and Fire ICs are not unified or making decisions in from the same location. Dispatch would get differing requests from Fire or Law resources. A proper ICS structure that supports efficient decision making and requests emergency notifications	Conduct escalating incident exercises with an emphasis on process development to ensure better operational coordination and or unified command.	Operations, ODM, & 911 centers	Steve Silbermann, Brian Zierlein, law and fire operations representatives & Mike Chard	May 2022	September 2022 This will be presented and resolved at the next C2 escalation seminar.

Operational	Review and develop	Dedicate a liaison with	BCC	Brian Zierlein &	June 2022	County 911
Coordination	processes for Info flow	IC structure within		Steve		is
	between LE Command	dispatch		Silbermann		developing
	Personnel on site and actively					this
	working dispatch alert and					presently
	warning personnel. [NOTE:					and will
	due to the temp location for					have it
	dispatch, Law Enforcement					completed
	Command Personnel could					in
	not fit in dispatch. Typically,					September
	they work from the dispatch					2022
	floor]					

AAR Improvement Plan City of Louisville

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Comp. Date
СООР	No predetermined	Develop staffing roles	Louisville Police	Chief Dave Hayes	September	Police will be
	roles/expected actions for admin staff of PD and Fire Departments.	and procedures for administrative staff to support incident response.	and Louisville Fire	and Chief John Willson	2022	discussing at employee meeting in August with committee established to create policy. Anticipated completion date of October 2022.
СООР	No plan for employee callbacks for Fire Department or Police Department. Those off duty did not know who to call or where to go. Police Department roster is continually changing but we have no current guidelines when more/all staff should be called in.	Develop call back procedures for Police and Fire staff.	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	July 2022	Fire and Police are setting up procedure using current staffing software and completed staff training in 2022. Anticipated completion date of October 2022.

Operational Coordination	No defined strategy for the incident due to the rapidly unfolding event. The mission was never defined for Police and ranged from evacuations,	Develop rapidly escalating incident policy procedures and training program.	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	September 2022	Committee currently working on. Anticipated completion date of December 2022.
	welfare checks, to traffic control.					
Equipment	Inadequate Personal Protective Equipment (PPE), including eye protection and other protective gear necessary for the conditions encountered by both Fire and Police.	Assess personal protective equipment needs for response to high wind fire incidents and purchase.	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	July 2022	Fire has purchased goggles for staff and Police still needs to spec out and purchase. Anticipated completed date of October 2022.
Equipment	No supply of sustenance (i.e., water/snacks at the stations to take along in rigs) to prevent exhaustion of firefighters and officers over the long	Need to create a 24-to-72-hour sustainability plan and purchase required supplies and equipment.	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	July 2022	Fire has started cache of Meals Ready to Eat (MRE) for staff. Police intends to use same vendor as Fire. Anticipated completion date

	duration of intense response activities. Patrols cars should be outfitted with "rehab" bags.					of October 2022.
Incident Command	Communication throughout the event was difficult. Numerous agencies using multiple radio channels, and multiple phones and other communication channels allowed for information to be missed.	Develop a radio plan for large scale incidents for police and fire departments.	Louisville Police and Louisville Fire Boulder County Communications Center	Chief Dave Hayes and Chief John Willson	July 2022	Radio plan was completed in July. Police and Fire share channels/talk groups. Work is complete.
Operations	An earlier shift from firefighting to mass evacuations could have provided homeowners more time. However, with the fire jumping and not knowing the extent of each individual fire, firefighters were	Provide controlled and specifically identified evacuations and communicate them clearly through multiple channels.	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	July 2022	Louisville- specific polygons were submitted to Boulder County Communication s. Egress routes will follow. Agencies working with adjacent jurisdictions to

	challenged in knowing where to evacuate first.					help enhance notifications/ evacuations. Anticipated completion date of October 2022.
Mitigation	Develop an understanding of the role and conditions of public lands and open space, and how that may impact emergency response for future events.	Participate in land management meetings and engage in mitigation planning.	Louisville Fire Department and City of Louisville Parks Department	Chief John Willson City Manager's Office	July 2022	City staff is currently working on hiring consultant to assist with mitigation planning for City owned lands. Anticipated completion in 2022 or early 2023.
СООР	Keep COOP (Continuity of operations Plan) updated and relevant for a variety of events.	Update existing COOP for all departments	City of Louisville, Louisville Police and Louisville Fire Department	Emily Hogan Chief Dave Hayes, Chief John Willson	July 2022	City staff drafted updated COOP for all departments in 2020 in response to COVID-19 Pandemic. Staff will continue to keep COOP

						updated. This work is ongoing.
Public Information	Be prepared to develop consistent messaging to the community, a strategic communications plan, a point of contact and a crisis communication plan. Ensure communication coordination points are in place.	Develop crisis communications plan and Public Information Office (PIO) plan.	City of Louisville, Louisville Police and Louisville Fire Department	Chief Dave Hayes, Emily Hogan, Chief John Willson	July 2022	City staff developed a Crisis Communication Plan in 2022. This work is complete.
Public Information	PIO/ dedicated media contact appointed for disasters that can work across agencies (Fire and Police/City of Louisville).	Identify field PIO for Police and Fire Department.	City of Louisville, Louisville Police and Chief John Willson	Chief Dave Hayes Emily Hogan, PIO Chief John Willson	July 2022	Police has identified Crime Prevention Technician as field PIO for department. Fire has identified Battalion Chief on duty as field PIO for department. Work is complete.

Evacuation	Need for	Identify primary points of	Boulder County	Emily Hogan, PIO,	July 2022	City staff has
Communicati	communication from	contact for direct PIO	Communications	Police Department,		reached out to
ons	Boulder County	during events. Establish	Center, City of	Fire Department		Boulder County
	Communications once	communication protocols	Louisville,			Communication
	evacuations are	for when evacuations are	Louisville FD			s to establish
	launched so the City	launched through				communication
	can also push out the	Boulder County				protocols. Work
	evacuation	Communications.				is in process.
	information					Anticipated
	immediately.					completion in
						2022.
						Fire has issued
						Emergency
						Communication
						s Network RFP.
						Anticipated
						completion date
						of October
						2022.
Evacuation	Need for timely and	Identify primary points of	Boulder County	Emily Hogan, PIO,	July 2022	City staff has
Communicati	coordinated	contact for	Communications	Police Department,		reached out to
ons	communication	communication channel	Center, City of	Fire Department		Boulder County
	channel updates	updates during events.	Louisville,			Communication
	regarding launch of		Louisville FD			s to establish
	evacuation orders					communication
	(Boulder County ODM					protocols. Work
	webpage, City of					is in process.
	Louisville webpage,					Anticipated
	agency social media					completion in
	posts, etc.)					2022.

Alert and Warning	Create pre-drawn evacuation area "polygons", or distinct geographic evacuation areas that can be executed when a rolling/partial evacuation of the city is necessary.	Create a polygon system for Louisville for evacuation planning and response.	City of Louisville, Louisville Police and Louisville Fire Department	Chief Dave Hayes Ms. Emily Hogan Chief John Willson	July 2022	Fire has issued Emergency Communication s Network RFP. Anticipated completion date of October 2022. Polygons have been created for Louisville. This work is complete.
Evacuation	Understand alternative evacuation route options based on potential disaster locations and associated traffic congestion impacts. Establish Public Safety Priority to prevent overcrowded cell towers-need during a disaster.	Develop an evacuation and traffic plan for Louisville.	City of Louisville, Louisville Police and Louisville Fire Department FirstNet or Verizon	Chief Dave Hayes Ms. Emily Hogan Mr. Chris Neves Chief John Willson	TBD	Louisville- specific polygons were submitted to Boulder County Communication s. Egress routes will follow. Work is complete.

	Pre-prepare mass evacuation plan including control over traffic lights. Establish clear evacuation protocol and notification between Louisville Fire Department and Police Department/City of Louisville.					
Incident Command	For large scale events, set up joint command with Louisville Fire. Define span of control land command structure in multiagency event. Issue occasional "Recap/Status Reports" by dispatch to keep everyone on the same page. Police and Fire to share daily line-ups with each other, including contact	Develop a large-scale incident command plan, provide training, and conduct exercises and drills.	City of Louisville, Louisville Police, and Louisville Fire Department Tabletop Exercise planned for June 2022	Chief Dave Hayes and Chief John Willson	July 2022	Tabletop exercise planned for October 2022 and lineups completed in July. Anticipated completion in 2022.

	numbers to allow for single point contacts.					
Wellness	Mental Health/ self- care for employees, accessible during an event. Contact List/ Point of contact to stay in touch with significant others/ spouses.	Develop a rehab program for staff and a family and friends support network.	Louisville Police and Louisville Fire Department	Chief Dave Hayes and Chief John Willson	July 2022	Police has been in coordination with mental health professionals. Fire has peer support along with EAP providers. Work is complete.
Communicati ons	Establish Public Safety Priority to prevent overcrowded cell towers-need during a disaster.	Contact First Net or Verizon to acquire capability for first responders to have priority communications	Louisville Police and Louisville Fire	Chief Dave Hayes and Chief John Willson	In-progress	FirstNet service has been established for Police, Fire and the City. Work is complete.

AAR Improvement Plan EOC

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Comp. Date
EOC Staffing	Many ESFs mentioned the state of turnover of government employees and that institutional knowledge had been lost in recent years. Many ESFs stated a need to build a deeper bench of staff so that ESFs could rotate in and out and rest.	Perform recruiting program and provided onboarding training and exercises. ODM staffing levels: 2 people not being here right away slowed down setup time, need more staff and staffing PIO capability depleted due to personnel changes (ESF 15); didn't do media inquiries because of this	Office of Disaster Management	Mike Chard mchard@boulderco unty.org 303-565- 7878	In progress	Recruitment program completed in 2022. Start training programs in late summer or early fall 2022
Public Information	Issues related back to public communication, include alert/warning messaging and communicating with local media.	Need to develop automated or enhanced messaging on website and social media to support alerts while EOC is activating.	Office of Disaster Management	Mike Chard mchard@boulderco unty.org 303-565- 7878	In progress	Developed immediate posting site of all evacuation orders issued int eh County. Complete with full alert

		Need to examine ESF 15 and field PIO interface, also more PIO for media inquiries during EOC activation.				messages and map of the evacuation area. May 2022
Multi Agency Coordination	This incident impacted unincorporated parts of Boulder County, so there was some negotiation of how to help the various impacted areas and how to coordinate across partners with Superior and Louisville.	Needed to hold a MACS Agency Administrator meeting to develop pre disaster agreements on how to interface communities form response into recovery.	Office of Disaster Management	Mike Chard & agency administrators mchard@boulderco unty.org 303-565-7878	July 2022	Scheduled seminars for October & December 2022
EOC Operations	The variety of technologies available to check-in led to some platform fatigue.	Need to deploy new WebEOC system -More training on Crisis Track for DA before event	Office of Disaster Management	Mike Chard mchard@boulderco unty.org 303-565- 7878	In progress	2022-2023 Currently in design build process now on schedule
EOC Operations	Being remote reduces situational awareness Need clearer liaisons/plans with some other ESFs More staffing/longer	Further define the liaison problem and develop solutions. Work on ESF recruitment	Office of Disaster Management	Mike Chard mchard@boulderco unty.org 303-565- 7878	June 2022	Dec 2022 Addressing issue with new webeoc system design

	term staffing					
Public Information	The most common issues reported were that the maps caused issues for homeowners trying to submit insurance claims, and the map of utility outages was not up to date, so people stayed in shelters for longer than necessary waiting to confirm their utilities had been restored.	Suggestions included: Make the map easier to find on the website with a single click. The map should not stop at our county line when incidents are multijurisdictional.	Office of Disaster Management ESF 15 GIS	Mike Chard mchard@boulderco unty.org 303-565- 7878 Mark Mullane	June 2022	TBD

AAR Improvement Plan ESF 21 Animal Management

Capability	Observation	Corrective Action Recommendations	Capability Element	Primary Responsible	Agency POC	Start Date	Comp. Date
				Agency			
EOC Staffing	No lead in the EOC due	Develop staffing for	EOC Operations	BCSO and	BCSO-Sara	3/1/22	Training
	to short staffing from	EOC / ESF 21 Position		СОВ	Spensieri 303-		complet
	partner agencies and no				859-0408		ed for all
	trained volunteers.						staff in
					COB-Jennie		August
					Whittle 720-		2022
					447-6023		
Training for ESF 13	ESF 13 Law enforcement	Develop ESF 13	EOC Operations	BCSO and	BCSO-Sara	June	Complet
	had a representative	Public Safety Training		СОВ	Spensieri 303-	2022	ed
					859-0408		training

GIS Support for	who was helpful but not entirely trained. Still working with GIS to	program for ESF 21 support. Get with County GIS	EOC Operations	BCSO	BCSO-Sara	1/24/22	with ESF 13 staff in July 2022 2/28/22
Survey 123	work out the kinks in the <u>mapping</u> process with Survey 123. This caused frustration.	staff to work through work processes.		County GIS	Spensieri 303- 859-0408 GIS Molly Watson		
GIS Support for Survey 123	Still working with GIS to work out the kinks in the assignment process with Survey 123. This caused lots of frustration to first responders.	Get with City and County GIS staff to work through work processes and notification requirements.	EOC Operations	BCSO County GIS City GIS	BCSO-Sara Spensieri 303- 859-0408 GIS Molly Watson	1/24/22 County IT	In Progress
ESF Coordination	ESF 21 had no direct contact with ESF 6.	ESF 21 needs to develop connection / integration process for regional and state resources with ESF 6 Mass Care.	Operational Response	BCSO and COB	BCSO-Sara Spensieri 303- 859-0408	June 2022	July 2022
Agriculture Assessment	Not sure how to do a quick agriculture damage assessment, nor how to reach ag partners with specific	Develop an impact assessment process for agricultural affected businesses, farms, or animal populations.	Impact Assessments	BCSO and CO Dept of Ag	BCSO-Sara Spensieri 303- 859-0408 Dept of Ag-Dr. Maggie	TBD	TBD

	resources (FSA, USDA, Farmers.gov)				Baldwin 720- 668-2050		
Disaster Assistance Center capability	Need a DAC go kit and to have a better staffing plan for an animal table.	Develop a go kit standard also identify staffing.	Mass Care	BCSO and HSBV	BCSO-Sara Spensieri 303- 859-0408	TBD	TBD
					HSBV-Jan McHugh-Smith 719-330-1402		
Preparedness and COOP	Recognized a shortfall in PACFA for animal facilities, they need an official emergency plan for all animal daycare/boarding places and animal hospitals.	Develop a COOP standard plan for animal facilities to use along with emergency plans	Preparedness	PACFA Dept of Ag	Program Section Chief: Nick Fisher 303-869-9146 And HSBV-Jan McHugh-Smith 719-330-1402	2/1/22 Jan HSBV	In Progress

AAR Improvement Plan BCARES

Capability	Observation	Corrective Action Recommendations	Primary Responsible Agency	Agency POC	Start Date	Comp. Date
Establishment of ESF reporting	Using ICS Form 213, hourly reports were provided to ESF- 6 as evacuation center populations Continued to grow. The 213 forms were not filled out correctly. Date and time stamps were not filled in, resulting in the lack of ability to chronologically list the 213s as they were sub-mitted.	Refresher training on use of ICS forms.	BCARES	Emergency Coordinator & Chairman abishop1150@comc ast.net (303) 437-7835 mobile	TBD	Contacting BCARES leadership to set up WebEOC training, radio operation of public safety systems and ICS form review in October 2022
Situational Status reports	The MERN networks were activated without delay due to the presence of BCARES members already in place at the mountain residences.	Additional staffing will have to be committed to early on so that a "Resource Net" can be established as radio traffic increases	BCARES	Emergency Coordinator & Chairman abishop1150@comc ast.net	TBD	

	The amount of voice traffic at times tended to overwhelm the primary BCARES net.			(303) 437-7835 mobile		
Staffing	9 out of approximately 60 members deployed with 0 additional available for expanded operational periods. Additional staffing had to be requested from other regional / section ECs. A continuing issue of poor response has jeopardized the capabilities of BCARES. This lack of commitment by members compromises our MOU agreement.	The actual number of volunteers will continue to be reduced making staffing a challenge if the COVID-19 pandemic continues. To offset this situation, it will be necessary to continue to rely on outside resources within the ARES framework.	BCARES	Emergency Coordinator & Chairman abishop1150@comc ast.net (303) 437-7835 mobile		restrictions lifted August 2022
Operations Period Support	Due to the EOC's initial operational period of 24 hours, the demand on BCARES staffing was	The re-invigorated membership is needed to ensure members understand the importance and commitment of	BCARES	Emergency Coordinator & Chairman <u>abishop1150@comc</u> <u>ast.net</u>	TBD	

met with the initial	emergency	(303) 437-7835	
Everbridge activation.	communications	mobile	
	providers.		
Once the EOC's			
operational period			
continued for a second			
24-hour operational			
period, BCARES was not			
capable of staffing			
assigned tasks with its			
own members.			