



749 Main Street
Louisville, CO 80027
303-335-4500 – Main Number

Billing Inquiries:
303-335-4501
customerservice@louisvilleco.gov

The City may authorize a leak credit for water consumption charged at a higher tier rate in excess of comparable consumption in the prior year for the service address. If consumption was billed at the lowest tier rate (e.g. equal to or less than 20kgal a month for a single family residence), the customer will not benefit from a leak credit as only customers with consumption in a higher priced tier will calculate a credit. A customer with a water leak must request a water leak credit within sixty (60) days after the leak is repaired. A customer may receive only one (1) water leak credit during a twelve (12) month period. The completed Request for Water Leak Credit application must have the repair receipts attached or the applicant must certify on the form that repairs were made without the need to purchase supplies. The leak credit is limited to three (3) months. If the leak occurred for longer than three (3) month period, the credit will be calculated for the largest consecutive three (3) months. Once approved, the credit will be included on the next utility statement. *Failure to pay the actual utility bill in anticipation of the credit does not prevent termination of service procedures should the account become delinquent.*

Please attach a copy of the receipt to this form.

Request for Water Leak Credit

Name: _____

Service Address: _____

Account Number: _____

Phone Number: _____

Email Address: _____

Date of Repair: _____

Please describe in detail the reason for the adjustment request.
